

NORTHEAST LAKEVIEW COLLEGE

NORTHWEST VISTA COLLEGE

PALO ALTO COLLEGE

ST. PHILIP'S COLLEGE

SAN ANTONIO COLLEGE

ALAMO  
COMMUNITY  
COLLEGES

## **Banner Project Kickoff Meeting**

*March 19, 2009*

# Objectives

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- Provide an overview of the Banner implementation
- Highlight our responsibility as leaders
- Discuss what areas the project will impact
- Highlight project timeline and what's ahead
- Gather feedback & answer questions

# Why implement Banner?

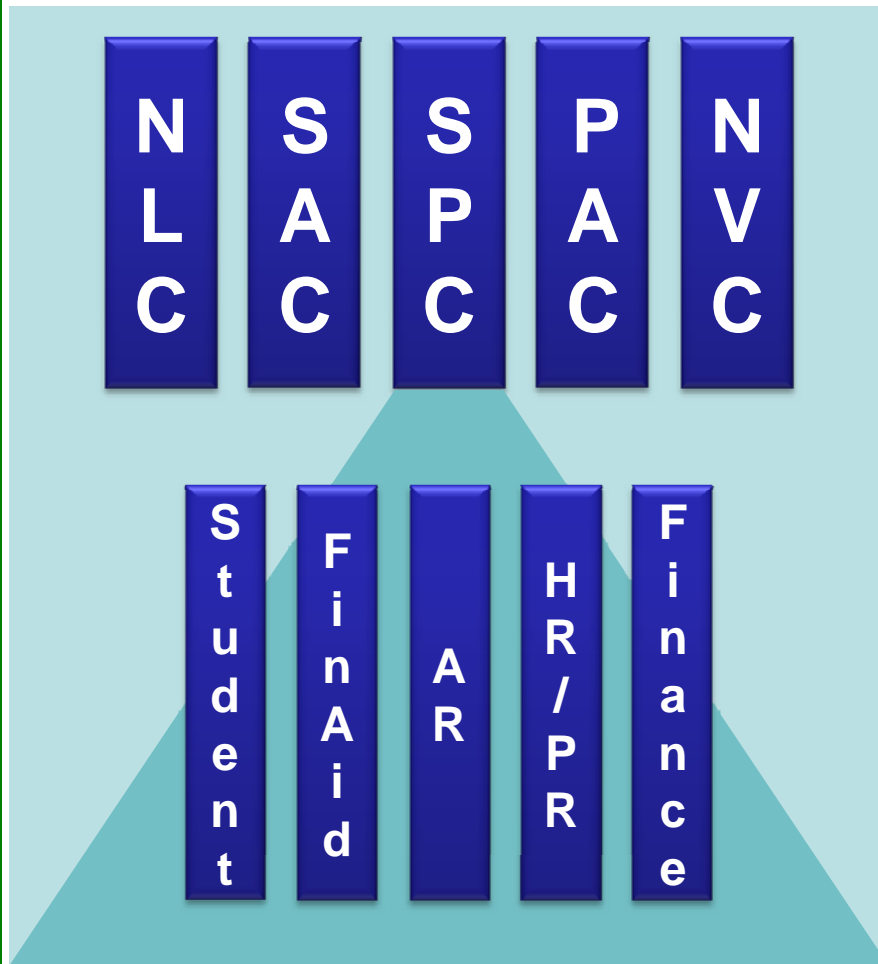
## AC needs to ...

- Provide consistent, official information across AC ('Single Version of the Truth')
- Improve and standardize operational processes
  - Today: Different processes that capture similar information
  - Tomorrow: Consistent processes that capture the same information
- Operate as one entity
  - Today: Separate systems and silos for each College
  - Tomorrow: Common processes and common data repository
- Establish a common language across AC
- Replace SIS PLUS (Current Systems) with Banner
  - SunGard support for SIS PLUS will end in 2011

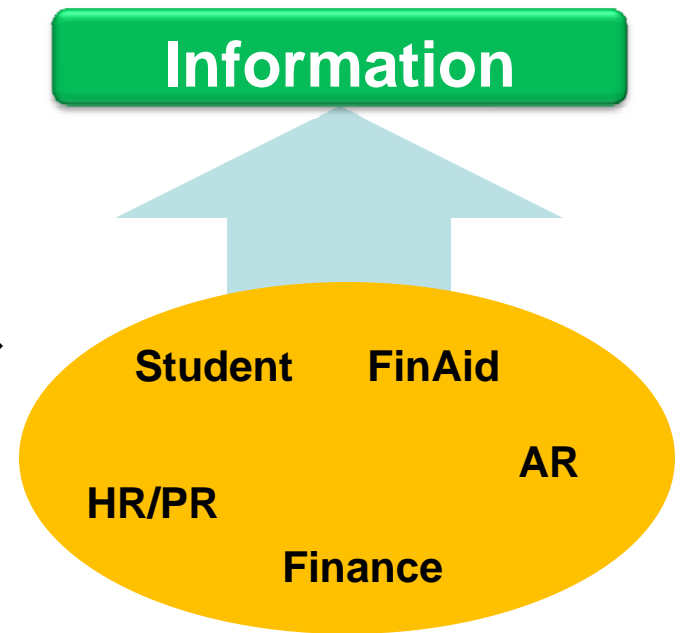


# Transform Processes and Technologies

## Current



## Future



# Guiding Principles

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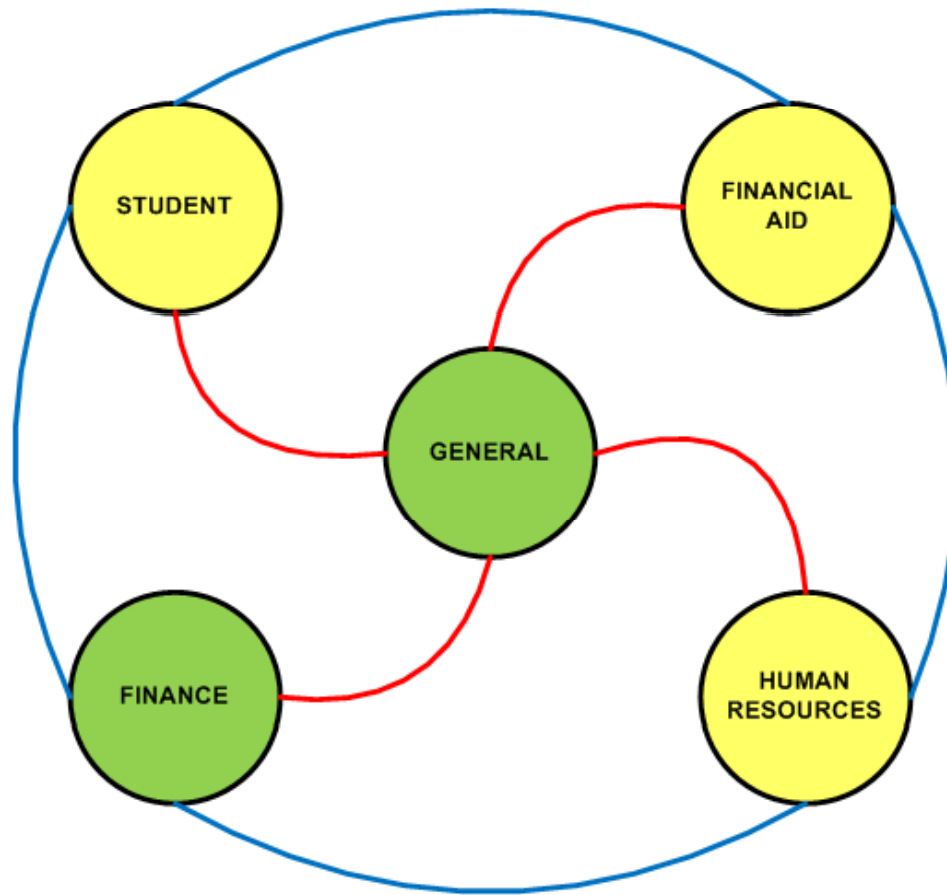
- Leverage common business practices across AC
- Empower users with the tools and knowledge to do their jobs
- Ensure consistent or improved functionality
- Provide frequent communications
- **Provide appropriate, timely training**
- Prevent software customizations (use delivered functionality)
- Document our business practices and future design

# What is Banner?

- A fully integrated, leading Higher Education system owned by SunGard
  - General
  - Finance
  - Student
  - Financial Aid
  - Human Resources / Payroll
- Enter information once and it is available to all functions
- Self service functionality for Students, Faculty and Administrators
- Standard, industry best-practices for processes and data management
- Improved Security and web-based access



# Current Banner Environment

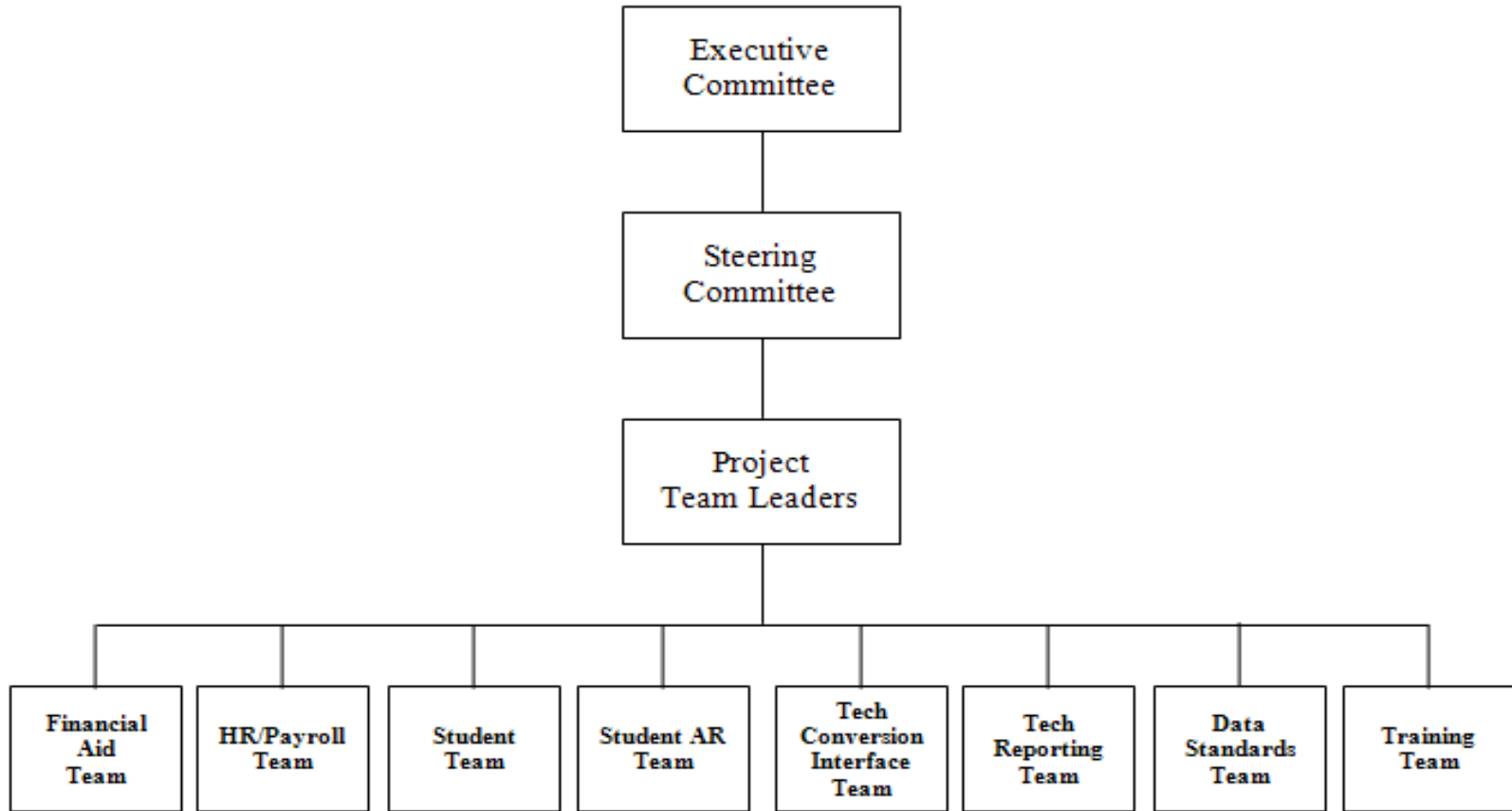


= Implemented

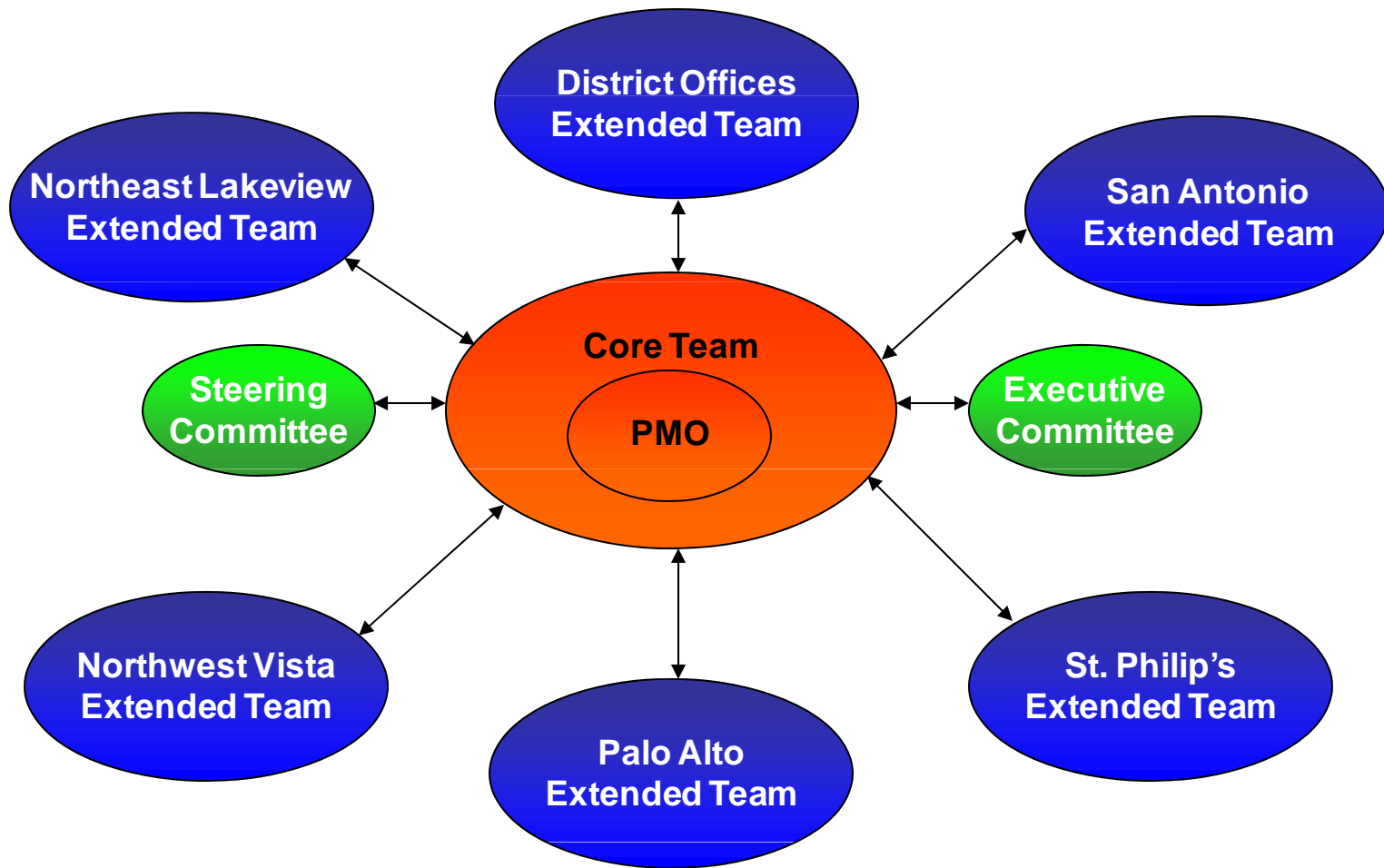


= To Be Implemented

# Project Team Structure



# Project Team Structure

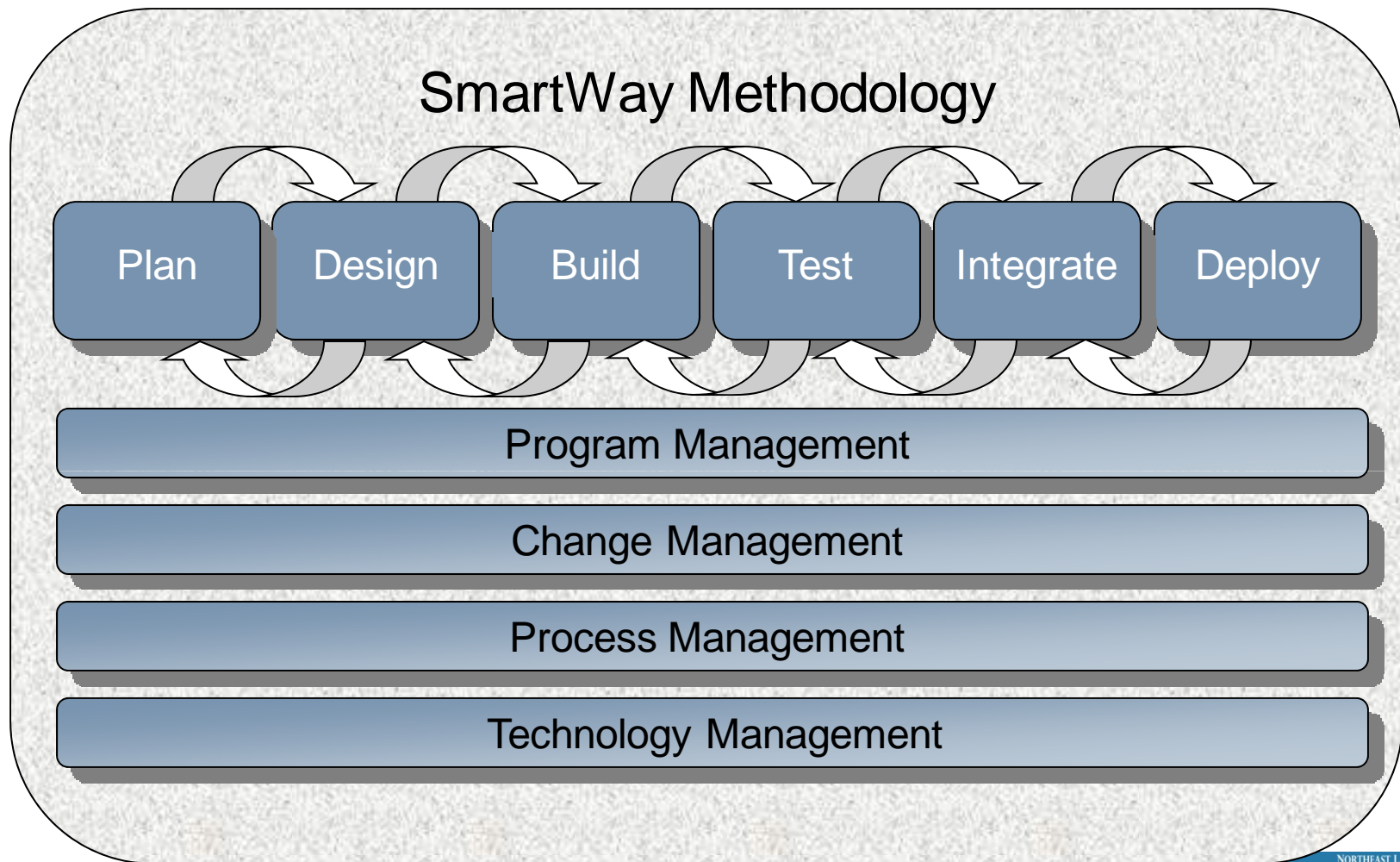


# Project Roles

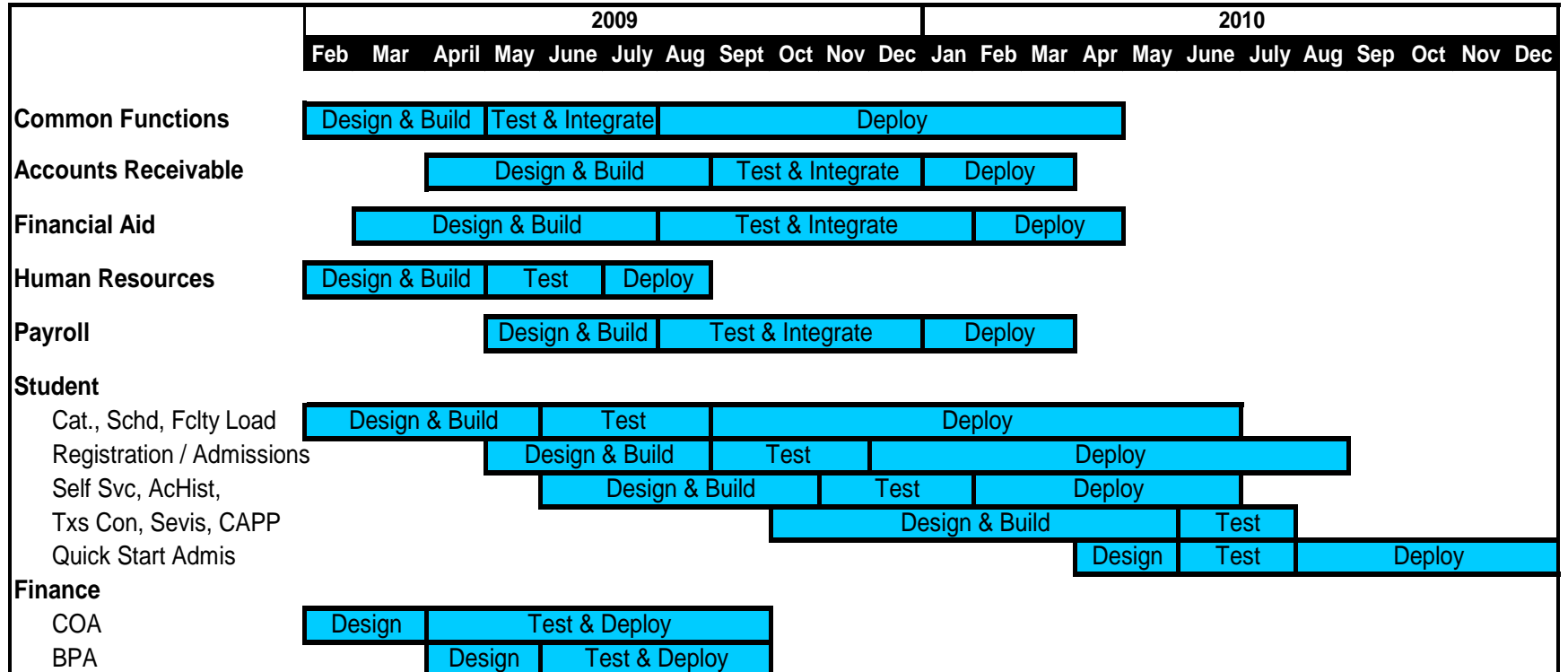
## How will I be involved in the project?

- Core Team Member – full-time support to the project
- Extended Team Member – support design and test activities as needed
- Subject-Matter-Expert – provide in-depth knowledge of a process
- Data Cleanup – assist with updating data in current systems
- Operational Support – maintain current operations at each of the colleges
- End-user Training – attend training prior to functional go-live (typically 6-8 weeks prior to go-live)
- **Everyone – AC will own Banner and new processes**

# Methodology



# Project Timeline



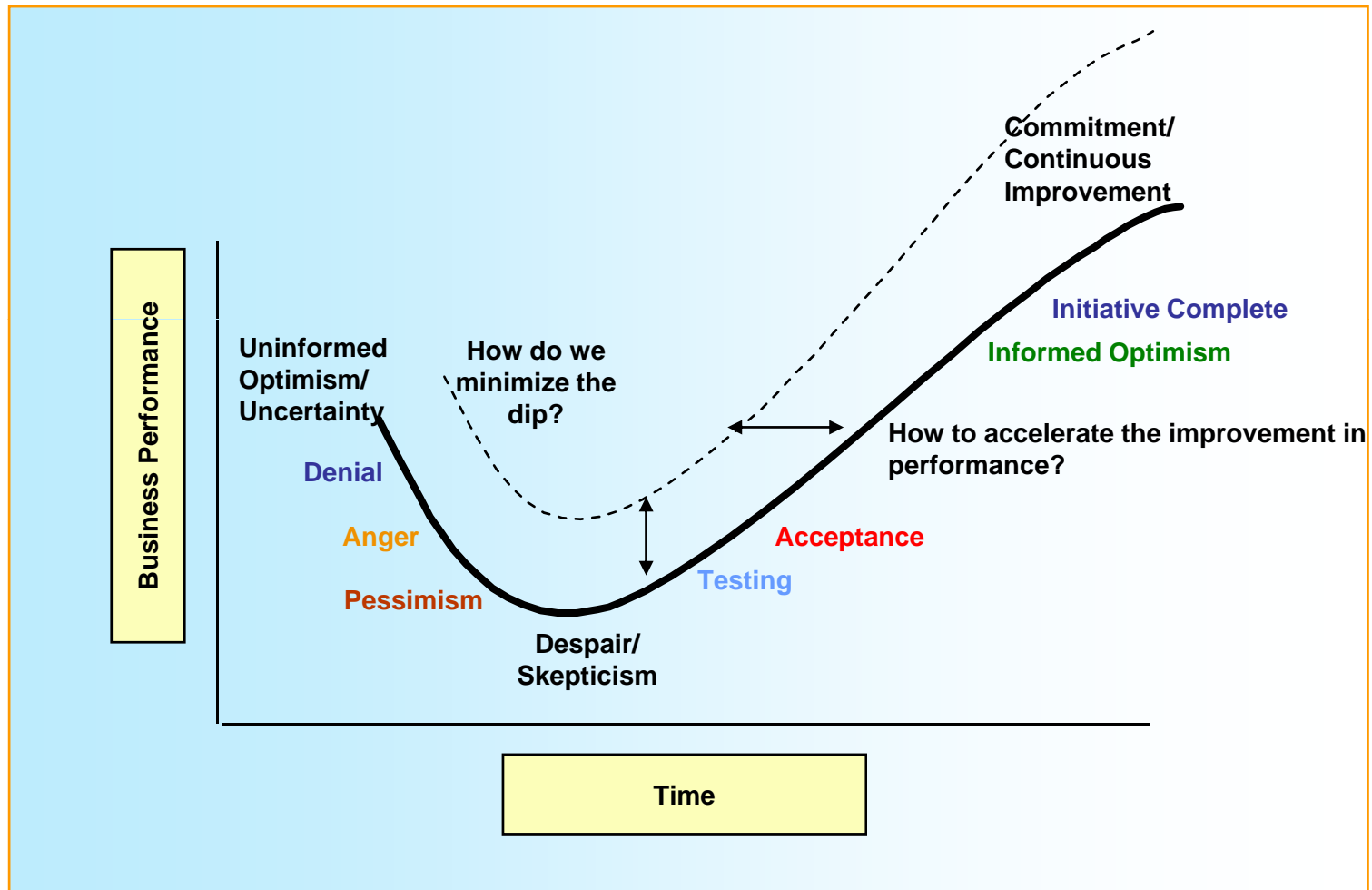
# Go-live Dates

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- Finance – Chart-of-Accounts – August 2009
- Human Resources / Payroll – January 2010
- Financial Aid – February 2010
- Student Registration – April 2010
- Student Billing / Accounts Receivables – July 2010

**End user training will take place 6-8 weeks prior to each go-live**

# The Performance Dip



## Go-live

**Going “live” is not the end, it is only another beginning.**

# Top 10 Barriers to ERP Success

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1. Resistance to change
2. Data issues
3. Customizations
4. Lack of understanding of software capabilities
5. Lack of internal expertise
6. Alignment between software & business practices
7. Conflicts with other priorities
8. Scope creep
9. Personnel turnover during project
10. Funding

# Business Process Analysis (BPA)

## What is BPA?

- Information gathering methodology
  - Describes “as is” current process
  - Defines “should be” process
  - Models “can be” process

## Goals of BPA

- Decrease work, increase efficiency
- Decrease cost, increase effectiveness
- Manage and promote change
- Change current processes to support Banner, versus changing Banner to support current processes

***We do not want to duplicate existing processes in Banner.  
We want to improve them while migrating to Banner.***

# Who Owns Banner?



# Who Owns Banner?

**YOU**

# Breakout Session - Overview

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- Break into teams
- Review objectives
- Discuss and document answers to questions
- Assemble in the auditorium

# Breakout Session - Questions

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- Question #1 – What do we hope to achieve through this project?
- Question # 2 – What will enable us to be successful?
- Question #3 – What barriers / risks do we anticipate?
- Question #4 – What are our “Lessons Learned” from previous projects?

# Breakout Rooms

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- Team 1 – Auditorium (Room 119)
  - Scott Hess
- Team 2 – Auditorium (Room 119)
  - Dave Carey
- Team 3 – Room 102
  - MaryLynn Kudey
- Team 4 – Room 104
  - John Bilanin
- Team 5 – Room 106
  - Rose Ann Jubinski
- Team 6 – Room 115
  - Ezequiel Terrazas

# Name The Project Contest

# Project Phoenix

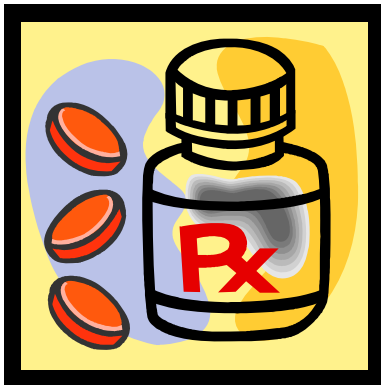
# Next Steps

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- Relax!
- Think Positive!
- Implementing Banner is a big job, BUT hundreds of schools have implemented
- Continue Business Process Analyses
- Attend Design Validation Session(s) – TBS
- Networking



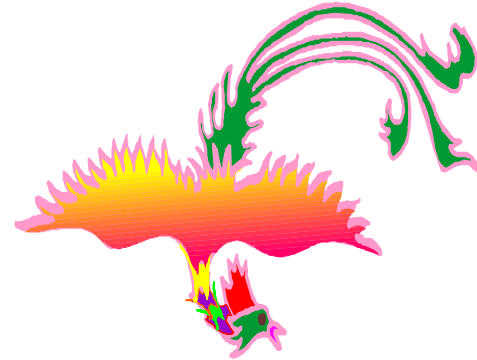
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## Contact Information

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# ~~Banner~~ Project Services Project Phoenix



## Web Site:

<http://www.accd.edu/district/banner/index.htm>

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