ALAMO ADVISE WILL INCREASE STUDENT PERSISTENCE AND ACCELERATE THE COMPLETION OF CREDENTIALS THROUGH THE IMPLEMENTATION OF A CASE MANAGEMENT MODEL BASED ON INTRUSIVE AND INTENTIONAL INTERVENTIONS AND TOOLS THAT GUIDE THE STUDENTS ON THEIR ACADEMIC AND CAREER PATHWAY.

**MILESTONES ACHIEVED**

- Finalize positions and pay grades associated with advising model.
- Determine timeline for assigning advisees to advisors phase I & phase II.
- Develop metrics and measures committee.
- Develop training materials for assigning advisees to advisors manually.
- Train employees for super user advisor assigning role.
- Identify interim tool for documentation of student contacts.
- Determine how students will be able to identify assigned advisor in ACES and Degree Works.
- Determine CAEL training priority for certified advisors.
- Develop sustainability model for LVL I & LVL II in-house training.
- 83% of students manually assigned to advisors.

**PENDING MILESTONES**

- Finalize required advising touch points.
- Identify metrics & measures for case management model.
- Develop FTIC group advising learning outcomes.
- Continue to assign advisors to all students (phase II).
- Provide CAEL training to meet certified advisor requirement.
- Syllabus for advising (0-30 hours).
- Develop process to require ISP/ED Plan using GPS.
- Finalize testing of auto degrees in GPS.
- Development of faculty mentoring model.
- Release bid for 3rd-party case management software.

**PROJECT METRIC HIGHLIGHT**

Case Load Assignments
Fall 2014 through Spring 2015

| Technology | 37% |
| Training   | 46% |
| Processes  | 47% |
| Resources  | 50% |
| Communication | 55% |

**PROJECT BY DELIVERABLE AREAS**

- **Technology**
  - Completed: 37%
- **Training**
  - Completed: 46%
- **Processes**
  - Completed: 47%
- **Resources**
  - Completed: 50%
- **Communication**
  - Completed: 55%

**PROJECT METRIC HIGHLIGHT**

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