Internet Explorer 9

How to allow non-HTTPS sites within HTTPS sites

Accessing non-HTTPS sites within HTTPS sites with Internet Explorer 9 may be a bit troublesome. This help guides shows the steps that users need to adjust on the security settings of their computer’s Internet Explorer 9 browser to fix this issue.

Issue Caused without Adjusting the Security Setting in Internet Explorer 9:

1. This warning is created by a security setting that is set to display at the bottom of the application window in Internet Explorer 9.
2. This setting can be set to allow mixed content to be viewed without prompting the user to allow the browser to access a site that is not using HTTPS.

Note: Closing the prompt by clicking the “×” will prevent the browser from opening non-HTTPS sites and will generate this error message.

Adjust your security setting:

1. Open Internet Explorer 9.
2. Click Tools in the menu bar.
3. Click on Internet Options from the drop-down menu.
4. Click the **Security** tab.

![Internet Options Security Tab](image1)

5. Make sure **Internet** is selected, and then click on **Custom Level**...

![Internet Options Custom Level](image2)

6. Scroll down to **Display Mixed Content** under the **Miscellaneous** section and click on the **Enable** radio button.

7. Click on the **OK** button to exit the **Security Settings – Internet Zone** window.
8. Click on the **OK** button to exit the **Internet Options** window.

**Note:** A restart of Internet Explorer 9 should be done in order for changes to take effect. This can be done simply by closing any, and all, Internet Explorer application windows and reopening the application.