

## **G.1.2 (Policy) Public Complaints and Hearings**

Responsible Department: Associate Vice Chancellor of Communications, Legal Services

Board Adoption: 8-18-09

Last Board Action: 8-18-09

Reviewed: 2-13-14

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The Board understands that it is reasonable and expected that persons from time to time will have complaints. The Board shall develop procedures for persons to make complaints known and seek resolution through administrative channels. Such procedures shall detail appeal rights and procedures for appealing complaints to the Board.

Procedure [G.1.2.1](#) Public Complaints and Hearings

*Legal Reference - TACC Policy Reference Manual*  
GB(LEGAL) - Public Complaints and Hearings