Welcome, VCT Student!

Thank you for choosing Palo Alto College! We are hoping this semester will be a great success for you. On the next pages, you will find some useful tips in regards to accessing your online courses and technology resources here at Palo Alto College. Should you have any questions, please contact me. Have an enjoyable and successful semester!

Thank You,
Andrea Cardenas
VCT Coordinator
acardenas1@alamo.edu
(210) 486-3035
What is ACES?

Alamo Colleges Educational Services (ACES) is a web-based portal which can be modified by each user to meet his or her online needs and preferences. ACES contains your college email (ACES ID@student.alamo.edu), college news, library resources, and many other learning resources that will be useful during your educational career at Palo Alto College.

How do I get my ACES ID?

**Step 1** The Palo Alto College VCT Coordinator will e-mail your Username and Password on or before the first day of class if you are a new VCT student.

**Step 2** Go to https://aces.alamo.edu/ on your internet browser.

**Step 3** Once you login, you will be prompted to change your Password and create a Security Question. The completion of both of these steps will be required to access the portal.

**Step 4** After completing the initial ACES login, you will be taken to the ACES homepage.
Step 5
Click on the My Courses tab to view your current semester classes. To access your course information, click on the class link.

Instructure Canvas
Instructure Canvas is the current Learning Management System (LMS) for the Alamo Colleges. It is a web-based system which delivers online courses to any computer connected to the internet. Should you need assistance navigating within your course, contact your instructor or the VCT Coordinator.
Step 6  
To read and/or send e-mail messages, you now have access to use the campus e-mail system via Outlook Web Access. Click on the Student E-mail icon to access your account.

Step 7  
If you should forget your Password, click on the “Forgot Password?” link so your Password can be reset. You will need to correctly answer your Security Question to obtain it.