



COLLEGE RESOURCES - SPRING 2021

ADVISORS	ACADEMIC SUCCESS CENTERS cont..
<p>ALL SERVICES ARE CURRENTLY VIRTUAL <u>SAC Advising</u></p> <p>Business, Entrepreneur, & Public Advising Institute (210) 486-0328 Creative & Communication Arts Advising Institute (210) 486-0333 Health & Biosciences Advising Institute Science & Technology Advising Institute (210) 486-0768 <i>Please include BANNER ID, full name, and detailed information</i></p> <p>Email: sac-advising@alamo.edu Advising Main Phone: (210) 486-0334 Director: Fidel Bem fbem@alamo.edu</p>	<p><u>Natural Science Spots</u></p> <p>The Bio Spot provides students with microscopes and slides for reviewing the exercises that are performed in the labs; VCRs and DVD player and over 350 titles in video/DVD to reinforce concepts learned in class; preserved specimens for dissection; plastic models, textbooks, and journals.</p> <p>Phone: (210) 486-0860</p> <p><u>Student Learning Assistance Center-SLAC</u></p> <p>The Student Learning Assistance Center (SLAC) provides tutoring in the following subject areas: Accounting, Biology, Chemistry, Economics, Geology, History, Physics, Spanish, and various other subjects.</p> <p>Phone: (210) 486-0165</p> <p>Center Lead: Gerald F. Manahan, Jr. gmanahan@alamo.edu</p>
ASSESSMENT CENTER	
<p><i>Provide your name, Banner ID, and what assistance you need.</i></p> <p>Email: sac-assessment@alamo.edu Phone: (210) 486-0444</p> <p><u>Assessment and Testing Center</u></p> <p><i>TSI exams will be enhanced to a new upgraded TSI 2.0 exam.</i></p> <p>Associate Director: Oscar San Miguel osan@alamo.edu</p>	<p><u>Writing Center</u></p> <p>*The Writing Center welcomes all writers and assignments from all disciplines. We help students build confidence, articulate their ideas, acquire the strategies, and learn the skills to engage effectively in their writing process and develop communication as a marketable skill. We support students, members of the faculty, and the staff who would appreciate feedback on their writing. The Center provides collaborative peer response which suggests and recommends improvement. Tutors do not edit students' work. Synchronous and asynchronous appointment-based and open classroom online tutoring available.</p> <p>Phone: (210) 486-1436 Email: sac-wctr@alamo.edu</p> <p>Center Lead: Crystal Escobales cescobales@alamo.edu</p>
ACADEMIC SUCCESS CENTERS	
<p><u>SAC Academic Tutoring Centers</u></p> <p>All tutoring services at SAC are FREE to currently enrolled students. SAC is committed to providing excellent academic support with tutoring in a wide-range of subjects. Online learning support is accomplished by in-house tutoring through ZOOM and BRAINFUSE for support after hours.</p> <p><i>For more information regarding tutoring services at SAC, please contact</i></p> <p>Email: sac-tutoring@alamo.edu Phone: (210) 486-0165</p> <p><u>Integrated Reading and Writing Center</u></p> <p>INRW Center is to help students develop the reading and writing skills that will enable them to be successful in a college-level setting.</p> <p>Phone: (210) 486-1616 Center Lead: Charles Crowley ccrowley2@alamo.edu</p> <p><u>SAC Math Labs</u></p>	<p><u>SAC Remote Tutoring</u></p> <p>*Drop-in tutoring is available to SAC students on a first come, first serve basis. Students can schedule and cancel their own tutoring appointment through Alamo NAVIGATE. ACES username and Banner ID is needed for tutors to document your tutoring sessions so please have it ready when joining a drop-in session (SAC Remote Tutoring).</p> <p>Phone: (210) 486-0165 Email: sac-tutoring@alamo.edu</p> <p><u>Brainfuse Online Tutoring</u></p> <p>Brainfuse provides online tutoring for all Alamo Colleges students. Brainfuse Online tutoring can be accessed ONLY through CANVAS. Each SAC student received a maximum of 300 minutes per semester of online tutoring. Each time a Live Tutoring is used, the amount of time spent with a tutor is deducted from the 300 minutes (5 hours).</p>
<p>The Math Space Lab offers students tutoring for ALL math courses offered at SAC. We have computer lab where students can receive help for their online class homework or class assignments. We are a walk-in area.</p> <p>Center Lead: Steven Ochoa sochoa@alamo.edu (210) 486-0240</p> <p><u>MESA Center</u></p> <p>The MESA Center (Mathematics, Engineering and Science Achievement) is a study or resource spot for students majoring in Science, Technology Engineering and Math (STEM). MESA program supports and encourages students to pursue STEM careers.</p> <p>Phone: (210) 486-0085 Center Lead: Dee Dixon ldixon4@alamo.edu</p>	<p><u>BOOKSTORE (San Antonio College)</u></p> <p>Email: sac@bkstr.com <u>SACstore.com</u></p> <p><i>The SAC Bookstore is offering curbside pick-up and drop-off.</i></p> <p>Phone: (210) 733-5960 Store Director: Patrick Quilty p.quilty@follett.com</p>



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<p>BUSINESS OFFICE</p> <p>Email: dst-VBO2@alamo.edu Phone: (210) 212-5266 option 2 <u>Business Office</u></p> <p><i>Payments and Payment Plans setup through ACES</i> Assistant Bursar: Michelle Gable mgable2@alamo.edu</p>	<p>OFFICE OF TECHNOLOGY SERVICE</p> <p>OTS manages the college's technology infrastructure and offers a wide range of services to assist faculty, staff, and students with their technical needs. Checkout laptops, IT service consulting, clean virus and spyware.</p> <p><u>Office of Technology Services</u> Email: sac-servicetr@alamo.edu Phone: (210) 486-0030</p>
<p>disABILITY SUPPORT SERVICES (DSS)</p> <p>Provide reasonable accommodations and distance education for students to have an equal opportunity to participate and enjoy the benefits of higher education. New student must complete an application and former student submit a renewal packet with supporting documentation supplied by a credentialed or certified person (PhD, MD, diagnostic credential).</p> <p><u>disABILITY Support Services link</u></p> <p><i>Please include BANNER ID, full name, and detailed information</i></p> <p>Email: sac-dSSstudent@alamo.edu Phone: (210) 486-0020 Director: Jennifer Alvizo jalvizo2@alamo.edu</p>	<p>STUDENT MEGA LAB</p> <p>The Mega Lab staff provides knowledge of operating system and key software application assistance to students with troubleshooting and computer needs. Help students with CANVAS, ACES, MS Office, Alamo Enroll Modules, and offers technology workshops.</p> <p><u>Mega Lab</u> Email: sac-megalab@alamo.edu Phone: (210) 486-0160 Lab Coordinator: Michele Tippit jtippit@alamo.edu</p>
<p>EARLY CHILDHOOD CENTER</p> <p>Claudia Gonzalez cgonzalez@alamo.edu (210) 486-0530 Students enrolled in CTE programs can apply for the CCAMPIS grant to help pay for off-campus care at select accredited Early Childhood Programs. Please email questions to <i>Norma Padilla</i> at npadilla@alamo.edu</p> <p><u>Early Childhood Program</u> Director: Dr. Julie Engel (Interim) jengel2@alamo.edu</p>	<p>SAC TECH STORE</p> <p>Email: sac-techstore@alamo.edu Phone: (210) 486-0942 <u>Tech (Apple) Store</u></p>
<p>ENGLISH as a SECOND LANGUAGE</p> <p>International student interested in getting started with ESL/ENGA or CE-ESL</p> <p><u>English as a Second Language - ESL</u> Email: sac-cell@alamo.edu Phone: (210) 486-0965 Program Coordinator: Jeremy Polk jpolk11@alamo.edu</p>	<p>TECHNICAL SUPPORT</p> <p>OTS Technical Support Unit assist faculty, staff, and students with solutions for a variety of technology related issues such as: basic computing problems, software and hardware issues, and password recovery. San Antonio College Helpdesk - Operating hours M-F 8 AM - 5 PM</p> <p>Phone: (210) 486-0777 option 7 Email: sac-helpdesk@alamo.edu <u>Technical / Helpdesk Support</u></p> <p>District ITS Helpdesk - Operating hours M-F 8 AM - 12 AM Saturday 9 AM - 9 PM / Sunday 11 AM - 12 AM Phone: (210) 485-0555 Support Central Toll-Free 866-493-3947 Email: helpdesk@alamo.edu</p>
<p>INTERNATIONAL STUDENT SERVICES</p> <p>International Student Admission, F-1 visa immigration advising. Other non-immigrant visa admission and information</p> <p><u>International Student Services</u> Email: sac-iso@alamo.edu Phone: (210) 486-1720 Senior Coordinator/PDSO: Patrice Ballard</p>	<p>INSTRUCTIONAL INNOVATION CENTER (IIC)</p> <p>The Instructional Innovation Center assists faculty and staff in the use of technology and includes a staff of instructional technologists and training specialists such as: technical support, CANVAS and MS Office training, and instructional and administrative software workshops.</p> <p><u>Instructional Innovation Center</u> Email: sac-iic@alamo.edu Phone: (210) 486-0712 <u>IIC Zoom Link</u> Instructional Tech Supervisor: Yvonne Galindo ygalindo2@alamo.edu</p>
<p>LIBRARY (San Antonio College)</p> <p>Research help, books, and articles</p> <p><u>SAC Library</u> Email: ask@sac.libanswers.com Phone: (210) 486-0554 Text: (210) 714-1649 Director: Lee LeBlanc lleblanc7@alamo.edu</p>	



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<p>OFFICE OF STUDENT RECORDS</p> <p>Requesting transcripts and student records <u>Student Records and Transcripts</u></p> <p>Service Helpdesk (210) 212-5266 option 1 Toll Free: 1-844-20ALAMO (1-844-202-5622)</p> <p><i>Please include BANNER ID, full name, and detailed information</i></p> <p>Email: sac-ar@alamo.edu Director: Martin J. Ortega jortega@alamo.edu</p>	<p>STUDENT CONDUCT & TITLE IX OFFICE</p> <p>The Student Conduct & Title IX Office promotes SAC CARES Initiative. SAC CARES includes student incidents which includes Student Misconduct, SOBI, TITLE IX, Student Petitions, and Student Non-Academic complaints <u>SAC CARES</u></p> <p><i>Please include BANNER ID, full name, and detailed information</i></p> <p>Email: sac-cares@alamo.edu Phone: (210) 486-0926 Director: Camille Cartwright ccartwright3@alamo.edu</p>
<p>RESIDENCY OFFICE</p> <p>An applicant or student is classified either as a Texas resident, non-resident, or an international student. The individual residency classification is based on information from his or her Apply Texas admission application. <u>Residency Information</u></p> <p><i>Please include BANNER ID, full name, and detailed information</i></p> <p>Email: sac-residency@alamo.edu Phone: (210) 486-0640</p>	<p>STUDENT FINANCIAL AID OFFICE</p> <p>The FAFSA application is the first step in applying for federal, state, and institutional financial aid. <u>Financial Aid</u></p> <p>Phone: (210) 212-5266 option 3 <u>Financial Aid Zoom Link</u></p> <p><i>Please include BANNER ID, full name, and detailed information</i></p> <p>Email: dst-sfs@alamo.edu Associate Director: Rose Carreon-Munoz rcarreon-munoz@alamo.edu</p>
<p>EMPOWERMENT CENTER</p> <p>The Empowerment Center provides comprehensive services in a one-stop environment for women and non-traditional students including single parents displaced homemakers, first-generation college students, residents of public housing, transitional housing and homeless shelters, undocumented students, foster youths and those seeking a GED. Services offered to students on our advisors caseloads includes: academic advisement, childcare referrals, parenting support programs, leadership development programs, educational re-entry services, community resource referrals, scholarships resources, GED services and outreach conferences. <u>SWANS Webpage</u></p> <p><i>Please include BANNER ID, full name, and detailed information</i></p> <p>Email: sac-womenctr@alamo.edu Phone: (210) 486-0455 <u>SWANS Zoom Link</u></p> <p>Director: Dr. Mary Helen Vera, Ph.D. mvera@alamo.edu</p>	<p>OFFICE OF STUDENT LIFE</p> <p>Student Life supports the academic mission of the college by engaging students in a variety of activities such as: organizations, club sports, recreation, social development and on-campus activities. <u>Student Life</u></p> <p>Email: sac-studlife@alamo.edu Phone: (210) 486-0125 Director: Jacob-Aidan Martinez jmartinez932@alamo.edu</p>
<p>STUDENT ADVOCACY CENTER</p> <p>The Advocacy Center will be assisting students virtually and through their Helpline. Counseling and case management will continue to offer appointments through Zoom all information will be kept confidential. Services offered are the emergency financial assistance, book voucher, monthly food drive, student workshops, and referrals. <u>Student Advocacy Center</u></p> <p><i>Please include BANNER ID, full name, and detailed information</i></p> <p>Email: sac-advocacyctr@alamo.edu Phone: (210) 486-1111 Director: Jillian Denman M.S., LCP-S jdenman5@alamo.edu</p>	<p>VETERAN'S AFFAIRS</p> <p>SAC-VA serves all Military Affiliated students at San Antonio College including Active Service Members, Guard, Reserve, Veterans, and all family members. Students must request certification of education benefits each semester. <u>SAC VA Webpage</u></p> <p><i>Please include BANNER ID, full name, and detailed information</i></p> <p>Email: sac-va@alamo.edu Phone: (210) 486-0111 Director: Tammy Micallef, M.S. USN (Ret) tmicallef2@alamo.edu</p> <p>TRIO-STEM-STUDENT SUPPORT SERVICES</p> <p>TRIO-STEM-SSS provides students academic and financial coaching, tutoring, Peer Mentorship, Student Lingo, guidance, workshops, and resources. <u>TRIO-STEM-SSS</u></p> <p>Email: sac-stemsss@alamo.edu Phone: (210) 486-1700 Grant Program Director: Erica Alvarez ealvarez32@alamo.edu</p>



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STUDENT SUCCESS	TRIO-VETERAN-STUDENT SUPPORT SERVICES
<p>Student Success Division provides students with co-curricular opportunities that are essential in enriching their college experience. Together with academics, student engagement creates a whole-student experience that will prepare them for the next step in their future. Student Success has a dedicated staff committed to supporting you through a student-centered environment that provided access and opportunity.</p> <p style="text-align: center;"><u>Student Success Division</u></p> <p>Dr. Lisa Alcorta - Vice President of Student Success Gracie C. Savage - <i>Admin Assistant to the VPSS</i> - gsavage@alamo.edu Email: sac-vpss@alamo.edu Phone: (210) 486-0930</p> <p>Dr. Tiffany Hernandez - Dean of Student Success Eleanor Alvarez - <i>Admin Assistant to the Dean</i> - ealvarez57@alamo.edu Email: sac-success@alamo.edu Phone:(210) 486-0907</p> <p>Dr. Oralia De Los Reyes - Dean of Student Success Cynthia Sanchez - <i>Admin Assistant to the Dean</i> - cescamilla52@alamo.edu Phone: (210) 486-0832</p> <p>Advising: Fidel Bem (fbem@alamo.edu) Assessment and Testing: Oscar San Miguel (osan@alamo.edu) Disability Support Services: Jennifer Alvizo (jalvizo2@alamo.edu) Empowerment Center: Dr. Mary Helen Vera (mvera@alamo.edu) Enrollment Services: Amy Chaye Pena (apena259@alamo.edu) International Student Services: Jennifer Alvizo (jalvizo2@alamo.edu) Student Advocacy Center: Jillian Denman (jdenman5@alamo.edu) Student Life: Jacob-Aidan Martinez (jmartinez932@alamo.edu) Title IX/Student Conduct: Camille Cartwright (ccartwright3@alamo.edu) TRIO-STEM-SSS: Erica Alvarez (ealvarez32@alamo.edu) TRIO-VETERAN-SSS: Dr. DeWanna Greer (dgreer13@alamo.edu) Upward Bound: Antony Perez (aperez1287@alamo.edu) Upward Bound UBMS: Esmeralda Nandin (enandin2@alamo.edu) Veteran's Affairs: Tammy Micallef (tmicallef2@alamo.edu)</p>	<p>TRIO-VETERAN-SSS provides assistance to students with developing their academic, social, and personal skills through holistic services including tutoring, peer mentoring, academic support, and career development.</p> <p style="text-align: center;"><u>TRIO-VETERAN-SSS</u></p> <p style="text-align: center;">Email: sac-vsss@alamo.edu Phone: (210) 486-1418</p> <p>Grant Program Director: Dr. DeWanna Greer dgreer13@alamo.edu</p>
	WELCOME CENTER
	<p style="text-align: center;">ALL SERVICES ARE CURRENTLY VIRTUAL</p> <p>San Antonio College Welcome Center provides assistance to First-Time in College (FTIC), former, returning, transfer, transient, and Dual Credit (DC) students with the enrollment process such as:</p> <ul style="list-style-type: none"> • Apply Texas admission application • FAFSA/TASFA application • Guidance with the SAC enrollment steps and AlamoENROLL modules • Submissions of official transcript <p>Mailed: San Antonio College 1819 N. Main Ave San Antonio TX, 78212 Email: sac-transcripts@alamo.edu</p> <ul style="list-style-type: none"> • Sign-up for New Student Orientation (NSO) <p style="text-align: center;"><u>SAC ENROLLMENT</u></p> <p>If you need further assistance with enrollment or have a question regarding holds on your student account, please call or email for assistance Email: sac-outreach@alamo.edu Phone: (210) 212-5266 / (210) 21ALAMO Text: (210) 201-3359</p> <p>Assist students online with the enrollment process, holds, and questions <u>SAC Welcome Center Zoom Link</u></p> <p style="text-align: center;"><u>Contact an Enrollment Coach</u></p> <p>SAC Enrollment Coaches provides guidance to the following student status: AlamoPROMISE / College Connection High School Students First-Time in College (FTIC) / High School or Homeschool graduate or GED Transfer and Transient Students Returning and Former Students</p> <p style="text-align: center;">Director: Amy Chaye Pena apena259@alamo.edu</p>
UPWARD BOUND (UB)	UPWARD BOUND MATH - SCIENCE (UBMS)
<p>Upward Bound provides support to participants in their preparation for college entrance. UB serves Lanier and Fox-Tech students from low-income families and neither parents holds a degree. Services provided by the program include tutoring, academic counseling, mentoring, and cultural enrichment.</p> <p>Director: Antony Perez aperez1287@alamo.edu (210) 486-0356</p>	<p>Upward Bound Math-Science program is to help Highlands and Edison High School students recognize and develop their potential to excel in math and science profession. Services provided by the program include tutoring, academic, financial, or personal counseling, and cultural enrichment.</p> <p>Director: Esmeralda Nandin, MA enandin2@alamo.edu (210) 486-0940</p>