Writing Center Semester Usage and Operations Data for Fall 2016

Usage Data
Total student visits to the center or lab = 2088
Total unique student visitors to center or lab = 779

Data on Tutoring Contacts

Number of Tutoring Sessions = 636
Number of Quick Shot tutoring sessions = 429
Number of Workshop Sessions and Participants = 3 sessions
(Number of workshops taken from data in Google Calendar. Unable to determine number of participants)
Total Number of Tutoring Sessions = 1065

Tutoring Frequency Data
Total Tutor Sessions = 636
Total # of one-time tutoring sessions = 518
Total # of students w/ repeat tutoring sessions = 191
Total # of unique students receiving tutoring = 327
Ave. # of sessions for repeat clients = 1.93

Tutor Sessions by Discipline
ENGL students % = 75%
Other Disciplines % = 25%

Orientations
Number of Student Orientations = 35
Estimated Number of Students Oriented= 910
Required vs Non-Required Tutoring %

24% Required
76% Non required

Face to face vs Online

98.89% of sessions were face to face (629 of 636)
1.25% of our sessions were online (8 of 636)

Who do We Tutor

96.16% students tutored
or 618 of 636 sessions were for students

Tutor Session Feedback from Students

Scale: 1 = not helpful to  5 = very helpful

81.91% = 5 very helpful (or 521 of 636)
13.52% = 4 helpful (or 86 of 636)
95.44% rated 4 or above.
Sample of feedback from students

the session helps me a lot with the use of transitions and coherence of my writing.

The session was very helpful.

It helps me to better understand how to use conjunctions and commas.

I was helpful to me because now I can identify by myself comma splices and run-ons.

It was helpful because I could make my paper more coherent.

This session was very helpful because I can learn how to enhance my grammar skills.

I wouldn't have found the errors in my paper if I didn't say it out loud to a person who knows about writing. When I was concerned about a bit in my papers it was good to have a second opinion on it. It was good to get reassurance in my writing.

Tutoring session was very helpful in understanding and get organized my homework.
Thank you.
Ricardo.

very extremely helpful and knowledgable, feel more confident and ready to write my essay, would definitly comeback for another session,

She was a great tutor and explained everything very clearly. I feel like understand everything better after this tutoring session.

Carlos really helped me organize my thoughts and be able to put them on paper. He explained things well also.

She was very Helpful

Enjoy working with Joanna, very detail and makes it fun.

very helpful, I liked how the tutor helped me put my own ideas on the paper and how he could tell me what was wrong, but by the same time he didn't say how to fix it. He let me fix it by myself and if I didn't understand something he explained me everything well.

helped me a lot, establish my 3 main ideas for my essay

help me organized my text on the paper

very good, she was very helpful and she explained me very well about my mistakes and develop other ideas I had to add to my essay
very helpful, Sam helped me fixing some grammar issues and helped me eliminate some unnecessary extra material

My Tutor is great, Explained everything in detail and wish to have more like her. I would enjoy to work with her again.

The session was appreciated, and I feel much better about my essay. My anxiety has lessened and I feel more confident in completing my essay.

Word cloud of ALL student feedback on tutoring sessions

Staff Information

Number of Academic Specialists: 1
  Number of Hourly Tutors: 12
  Number of Work Study Tutors: 4

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<thead>
<tr>
<th>Name</th>
<th>Status</th>
<th>CRLA Level</th>
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<tr>
<td>AJ Arellano</td>
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<td>Yessenia Arroyo</td>
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<td>Amber Auclair</td>
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<tr>
<td>Juliet Trevino</td>
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**CRLA Tutor Training Information**

Certified Tutors Level 1 Trained = 7
Certified Tutors Level 2 Trained = 4
Certified Tutors Level 3 Trained = 2