Writing Center Semester Usage and Operations Data for Fall 2016

Usage Data

Total student visits to the center or lab   = 2088

Total unique student visitors to center or lab   = 779

Data on Tutoring Contacts

Number of Tutoring Sessions   = 636
Number of Quick Shot tutoring sessions   = 429

Number of Workshop Sessions and Participants   = 3 sessions

(Number of workshops taken from data in Google Calendar. Unable to determine number of participants)

Total Number of Tutoring Sessions   = 1065

Tutoring Frequency Data

Total Tutor Sessions   = 636
Total # of one-time tutoring sessions   = 518
Total # of students w/ repeat tutoring sessions   = 191
Total # of unique students receiving tutoring   = 327
Ave. # of sessions for repeat clients   = 1.93

Tutor Sessions by Discipline

ENGL students %   = 75%
Other Disciplines %   = 25%

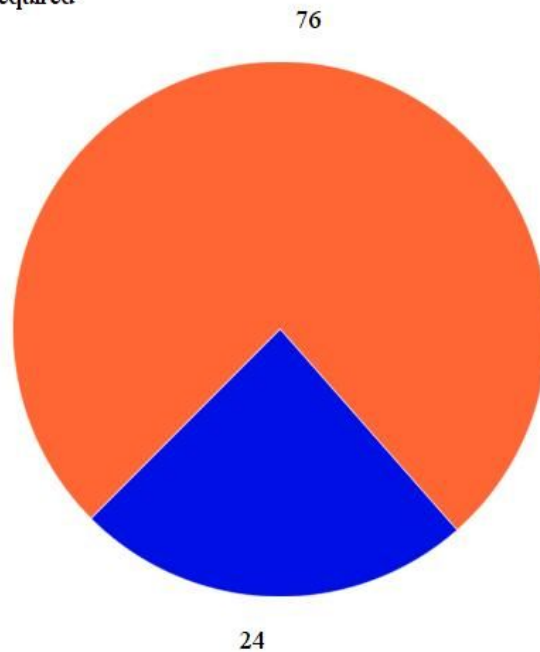## Orienations

Number of Student Orientations   = 35
Estimated Number of Students Oriented= 910

Required vs Non-Required Tutoring %

24% Required

76% Non required

■ Not Required   ■ Required

76

24

Face to face vs Online

98.89% of sessions were face to face (629 of 636)

1.25% of our sessions were online (8 of 636)

Who do We Tutor

96.16% students tutored

or 618 of 636 sessions were for students

Tutor Session Feedback from Students

Scale: 1 = not helpful to 5 = very helpful

81.91% = 5 very helpful (or 521 of 636)
13.52% = 4 helpful   (or 86 of 636)

95.44% rated 4 or above.

Sample of feedback from students

the session helps me a lot with the use of transitions and coherence of my writing.
The session was very helpful.
It helps me to better understand how to use conjunctions and comas.
I was helpful to me because now I can identify by myself comma splices and run-ons.
It was helpful because I could make my paper more coherent.
This session was very helpful because I can learn how to enhance my grammar skills.
I wouldn't have found the errors in my paper if i didn't say it out loud to a person who knows about writing. When I was concerned about a bit in my papers it was good to have a second opinion on it. it was good to get reasurence in my writing.
Tutoring session was very helpful in understanding and get organized my homework. Thank you. Ricardo.
very extremely helpful and knowledgable ,feel more confident and ready to write my essay,would defintely comeback for another session,
She was a great tutor and explained everything very clearly. I feel like understand everything better after this tutoring session.
Carlos really helped me organize my thoughts and be able to put them on paper. He explained things well also.
She was very Helpful
Enjoy working with Joanna, very detail and makes it fun.
very helpful, i liked how the tutor helped me put my own ideas on the paper and how he could tell me what was wrong. but by the same time he didn't say how to fix it. he let me fix it by my self and if i didn't understand something he explained me everything well.
helped me a lot, establish my 3 main ideas for my essay
help me organized my text on the paper
very good, she was very helpful and she explained me very well about my mistakes and develop other ideas I had to add to my essay

very helpful, Sam helped me fixing some grammar issues and helped me eliminate some unnecessary extra material
My Tutor is great, Explained everything in detail and wish to have more like her. I would enjoy to work with her again.
The session was appreciated, and I feel much better about my essay. My anxiety has lessened and I feel more confident in completing my essay.

Word cloud of ALL student feedback on tutoring sessions

Staff Information

Number of Academic Specialists: 1

       Number of Hourly Tutors: 12

       Number of Work Study Tutors: 4

Name	Status	CRLA Level
AJ Arellano	Tutor	Lvl 1
Yessenia Arroyo	Tutor	Lvl 1
Amber Auclair	Tutor	Lvl 1

Karen Barajas	Tutor	Lvl 1
Gennesis Batres	Tutor	Lvl 2
Maria Chavez	Tutor	Lvl 1
Samantha Lerma	Tutor	Lvl 3
Maggie Lira	Tutor	Lvl 3
Carlos Lopez	Tutor	Con't lvl 3
Cristal Mendez	Tutor	Lvl 2
Joanna Melindez	Tutor	Con't lvl 3
Patrick Pastor	Tutor	Lvl 1
Gerry Robledo	Academic Program Specialist	Lvl 3
Christine Romero	Tutor	Lvl 1
Melanie Solis	Tutor	Lvl 1
Eric Trevino	Tutor	Lvl 3
Juliet Trevino	Tutor	Lvl 2

CRLA Tutor Training Information

Certified Tutors Level 1 Trained   = 7
Certified Tutors Level 2 Trained   = 4
Certified Tutors Level 3 Trained   = 2