

Writing Center Semester Usage and Operations Data for Fall 2017

Usage Data

Total student visits to the center or lab = 1711
 Total unique student visitors to center or lab = 765

Data on Tutoring Contacts

Number of 1-on-1 Tutoring Sessions = 517
 Number of Quick Shot tutoring sessions = 321
 Number of Workshop Sessions and Participants = 181 (*from 8 Workshops*)
 Total Number of Tutoring Sessions = 1,019

Tutoring Frequency Data

Total Tutor Sessions = 517
 Total # of one-time tutoring sessions = 198
 Total # of students w/ repeat tutoring sessions = 95
 Total # of unique students receiving tutoring = 293
 Ave. # of sessions for repeat clients = 3.36

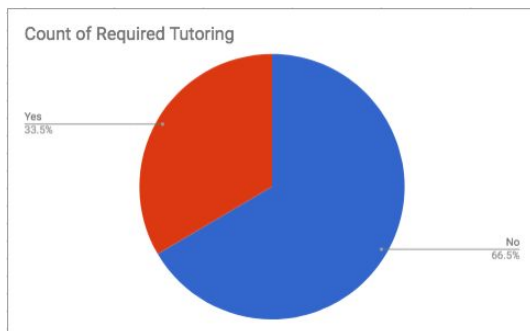
Tutor Sessions by Discipline

	Class		Class	
ENGL students % = 51%	ACCT	0	ENGR	1
	ACNT	0	ESLA	2
Other Disciplines % = 49%	ARCH	0	GEOG	0
	ARTS	10	GEOL	0
Total # of Sessions = 517	BIOL	13	GOVT	16
	BMGT	0	HIST	26
	CDEC	2	HUMA	3
	CHEM	2	INRW	8
	COMM	0	N/A	11
	CRIJ	0	Other	6
	DACC	0	PHIL	8
	DANC	0	PSYC	23
	DFTG	0	RNSG	2
	DNTA	0	Scholarship	2
	DRAM	0	SDEV	1
	ECON	2	SLNG	1
	EDUC	17	SPCH	8
	ENGA	74	SOCI	0
	ENGL	265	SOCW	1

Orientations

Number of Student Orientations = 16
Estimated Number of Students Oriented= 319

Required vs Non-Required Tutoring %



33.5% required

66.5% not required

Face-to-Face vs. Online Tutoring

96 % of sessions were face-to-face
or 20 of 517 online sessions

Who Do We Tutor

97% students tutored
or 503 of 517 sessions were for students

Tutor Session Feedback from Students

Scale: 1 = not helpful to 5 = very helpful

90.5% = 5 very helpful (or 468 of 517)

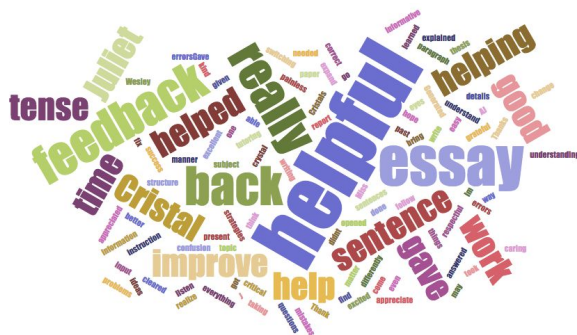
7% = 4 helpful (or 37 of 517)

97.5% rated 4 or above.

Sample of feedback from students

I really appreciated Miss. Juliet and her way of her helping me understand details.
Cristal was able excellent. I'm excited to write my paper and bring it back.
I will be back.
Thank you! very grateful for your help Cristal.
Generated ideas and strategies to improve report. Very Helpful.
A J was very understanding ,very helpful , and respectful .
Very helpful and was easy to follow the instruction given.
Helped me think in how to better structure my sentence and paragraph with thesis sentence and topic sentences
Cristal's feedback will be critical to my success. Thanks!
crystal helped me out
it was painless to say, I will come back to work on my writing. I learned some things to work on and hope to expand on.
very helpful and explained everything really good
Very helpful with helping me find errors.Gave me feedback about what could be done differently
Wesley really opened my eyes because I didn't even realize one of the problems of my essay was that I was switching between past tense and present tense. I appreciate him taking the time to go over my essay and his input to help me improve.
very informative.
AJ answered all my questions and cleared up any confusion I may have had on the subject matter.
The tutoring I got from Juliet was very helpful. She gave me good feedback on my essay. She gave me the information I needed to change my essay and fix any errors.
His is very kind, and took the time to listen and correct my mistakes in a helpful and caring manner.

Word Cloud of ALL Student Feedback on Tutoring Sessions



Writing Center Staff Information

Number of Academic Specialists = 1

Number of Hourly Tutors = 6

Number of Work Study Tutors = 3

Number of QEP Tutors = 1

Names of Writing Center Staff and Tutoring Level for Fall 2017: 15

Name	Status	CRLA Level
Juliet Trevino	Tutor	Lvl 3+
Wesley Carrera	Tutor	Lvl 3+
Maria Chavez	Tutor	Lvl 3+
Carlos Lopez	Academic Program Specialist	Lvl 3+
Cristal Mendez	Tutor	Lvl 3+
Samantha Lerma	Tutor	Lvl 3+
Samantha Yarborough	Work-study / tutor in training	n/a
Brittany Gonzales-Madsen	Work-study / tutor in training	n/a
AJ Arellano	Tutor	Lvl 3+
Karen Briere	Tutor / QEP	n/a
Jerry Hernandez	Work-study / Tutor in training	n/a
Amber Meyer	Work-study / Tutor in training	n/a
Sabrina Rivas	Work-study / Tutor in training	n/a

CRLA Tutor Training Information

Total # of Tutors in Training = 8

--2 Writing Center tutors, 6 INRW Lab Tutors

Certified Tutors Level 1 Trained during term = 6

Certified Tutors Level 2 Trained during term = 0

Certified Tutors Level 3 Trained during term = 2

Total Tutors Completing CRLA Levels = 6

Writing Center Tutors in Training

***Tutors who completed the level are underlined*

Level 3: AJ Arrellano, Maria Chavez

INRW Lab Tutors in Training

***Tutors who completed the level are underlined*

Level 1 (1/2 Level): Kimberley Caballero, Brandy Hinojosa, Sandra Gonzales, Dillon Holloway, Harley Sherman

Level 2 (1/2 Level): La-Tieka Sims