Writing Center Semester Usage and Operations Data for ==Fall 2018==

Usage Data

Total student visits to the center or lab   = 2274
Total unique student visitors to center or lab   = 836
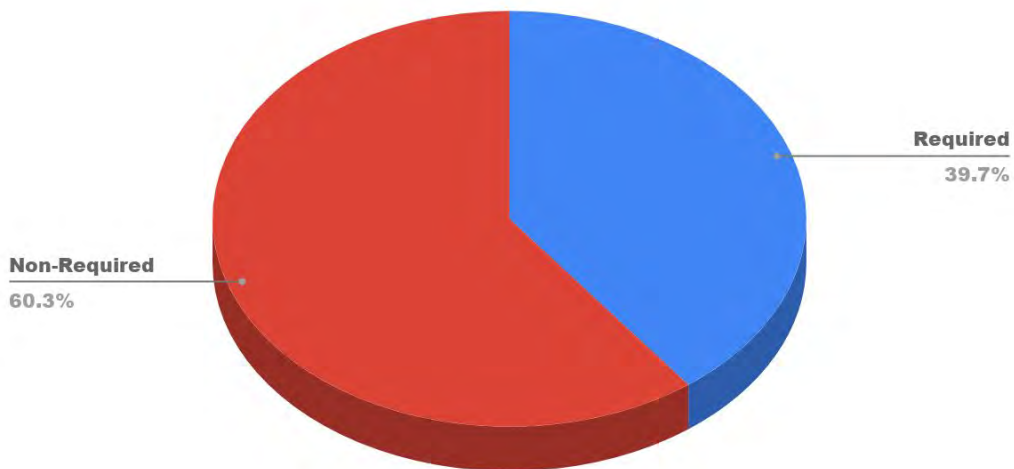
Data on Tutoring Contacts

Number of Face-to-Face Tutoring Sessions   = 544
Number of Quick Shot Tutoring Sessions   = 311
Number of Workshop Sessions and Participants   = 23 with 414 participants
Number of Online Tutoring Sessions   = 9
Number of Satellite Tutoring Sessions   = 6

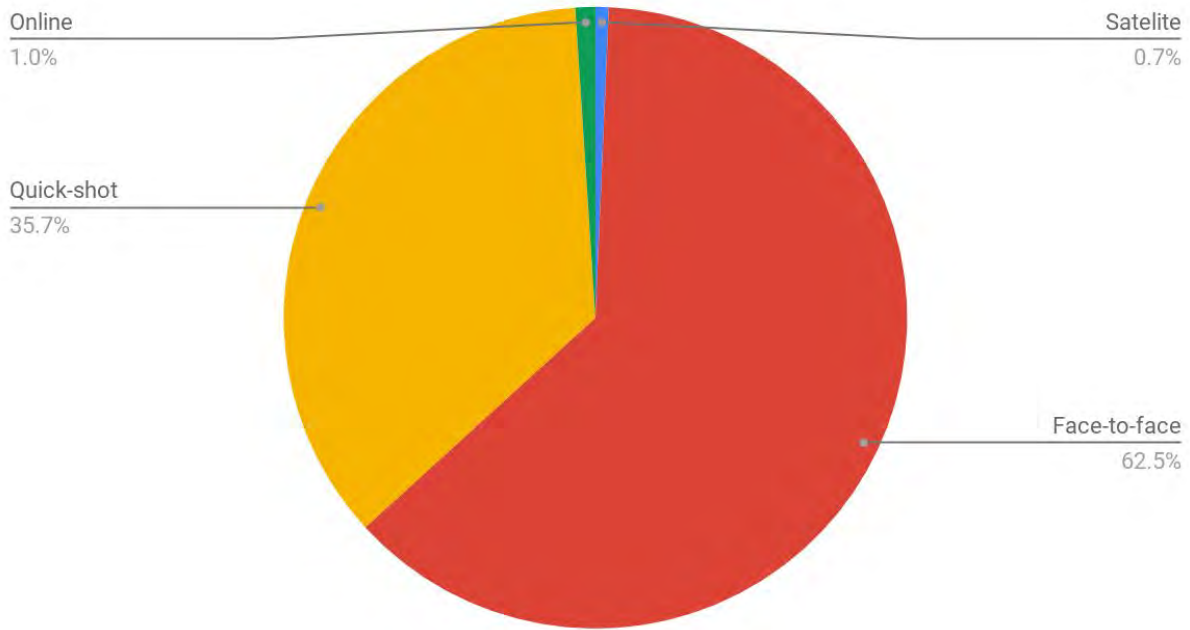Total Number of Tutoring Contacts   = 893

Tutoring Frequency Data

Total # of one-time tutoring sessions   = 216
Total # of students w/ repeat tutoring sessions   = 103
Total # of unique students receiving tutoring   = 317
Ave. # of sessions for repeat clients   = 2

Required vs Non-Required Face-to-Face Tutoring %

Required 39.7%

Non-Required 60.3%

Type of Session %

Online
1.0%

Satelite
0.7%

Quick-shot
35.7%

Face-to-face
62.5%

Who do we tutor? (Type of client, e.g. student, community member, faculty, etc...)

Student	= 518
Staff	= 11
Faculty	= 3
Community	= 5
Scholarship app	= 3
Other	= 4

Tutor Sessions by Discipline

ENGL students %	= 67%
Other Disciplines %	= 33%

Discipline	# of Sessions
Art	1
Biology	1
Communications	2
Computing	1
Drug Addiction Counseling	1

Drama	2
Education	18
ENGA	25
English	352
Engineering	1
ESLA	1
Government	14
History	22
Humanities	6
INRW	8
Kinesiology	2
Math	1
MDCA (Procedures in a clinical setting)	13
Philosophy	9
Psychology	8
Pharmacology	1
Social work	1
Student Development	4
Sign language	8
Sociology	1
Speech	5

Majors of Writers we tutor:

Major	# of Writers
Teaching	1
Accounting	4
Addiction Counseling	4
Anthropology	1
Architecture	7
Art	3
ASL	3
Business	1
Biology	25
Bio - pre-nursing	7
Business	39
Chemistry	4
Child Development	2
Civil Engineering	1
Communications	3
Computer Science	13
Criminal Justice	10

Cyber Security	3
Dental Assisting	7
Drama	4
Early Childhood Development	2
Education	6
Electrical Engineering	1
Engineering	11
English	11
Environmental Science	2
Science	5
History	4
Human Services	1
HVAC	2
International Studies	3
Interpreting	3
Journalism	2
Kinesiology	15
LCDC	2
Legal Studies	4
Liberal Arts	10
Marketing	2
Mechanical Engineering	1
Medical Assisting	15
Mortuary Science	1
Music	6
N/A	6
Nursing	70
Pharmacy	3
Physical Therapy	2
Pre-nursing	8
Psychology	11
Physical Therapy	1
Public Administration	1
RTF	2
Science	2
Sign Language Interpreting	1
Social Work	10
Sociology	2
Software Engineer	2
Speech	2
Teaching	6
Theater	1
Undecided	3
Unknown	120

Tutor Session Feedback from Students

Scale: 1 = not helpful to 5 = very helpful

- 1 = 1
- 2 = 3
- 3 = 45
- 4 = 58
- 5 = 467

(85% rated very helpful, and 96% rated at least helpful)
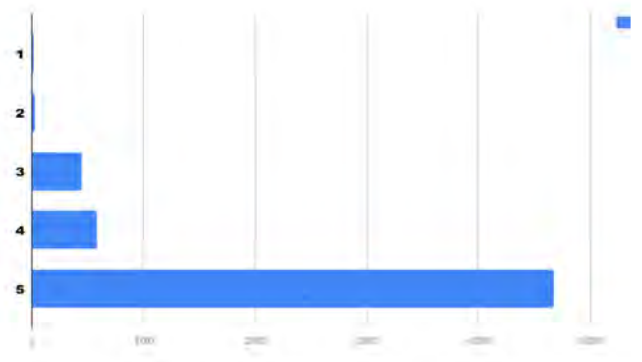
Orientations

Number of Student Orientations   = 9
Estimated Number of Students Oriented   = 176

CRLA Tutor Training Information

Certified Tutors Level 1 Trained   = 3
Certified Tutors Level 2 Trained   = 1
Certified Tutors Level 3 Trained   = 0

Names: Cindy Alvarez (Lvl. 1), Rick Saldaña (Lvl. 1), Sandra Gonzales (Lvl. 1), Raul Martinez (Lvl. 2)

Writing Center Staff Information

Number of Academic Specialists   = 1
Number of Hourly Tutors   = 8
Number of Work Study Tutors   = 1
Number of Work-Study Tutors in Training = 2
Number of QEP Tutors   = 2
Number of QEP Front Desk Assistants   = 1

Total number of staff for term   = 15

Names of Writing Center Staff and Tutoring Level for Fall 2018

Name	Status	CRLA Level
Raul Martinez	Hourly Tutor	Lvl. 2
Maria Chavez	Hourly Tutor	Lvl. 3+
Crystal Escobales	Hourly Tutor	Lvl. 3+
AJ Arellano	Hourly Tutor	Lvl. 3+
Sam Lerma	Hourly Tutor	Lvl. 3+
Rick Saldaña	Hourly, QEP Tutor	Lvl. 1
Cindy Alvarez	Hourly, QEP Tutor	Lvl. 1
Linda Aguilar	Work-Study, Tutor in Training	N/A
Cristal Mendez	Hourly Tutor	Lvl. 3+
Carlos Lopez	Academic Program Specialist	Lvl. 3+
Drake Johnson	Work-Study Tutor	Lvl. 1
Lorry Henderson	Work-Study Tutor in Training	N/A
Diedre Sequeira	Hourly Tutor	Lvl. 2
Joseph Garcia	Work-Study Tutor in Training	N/A
Juliet Trevino	Hourly Tutor	Lvl. 3+

Word Cloud of ALL Student Feedback on Tutoring Sessions