## **Benchmarks**

## How the Alamo Colleges Measure Up

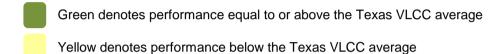


Institutional Research and Effectiveness Services

May-19

This document shows selected Key Performance Indicators (KPI) and how the Alamo Colleges measure up to other very large community colleges (VLCC) of Texas. The Alamo Colleges use the VLCC as peer institutions for benchmarking purposes. Where available, state and national averages are included for comparison.

Executive Summary performance metrics are color-coded as follows:



Grey denotes that a state benchmark for the measure is unavailable

Note: For CCSSE data, the Texas state average is the benchmark

Data Trend performance metrics are color-coded as follows:

↑ Denotes an increase in performance of at least 0.5% from previous period

■ Denotes a decrease in performance of at least 0.5% from the previous period

Denotes a minor change (within 0.5%) in performance from previous period

This process helps the Alamo Colleges determine their own annual performance targets. College performance results and targets are systematically compared for the production of performance scorecards. This contributes to improve performance and advance performance management, transparency, and accountability at the Alamo Colleges.

# **Benchmarks**

## Executive Summary



	Driver 1. Recruitment										
КРІ	Measure	Benchmark	Performance	Change from Previous							
Market Penetration	Participation rate in service area (Fall 2018 data)	State best = El Paso 5.3% AC baseline = Fall 2006 4.2%	3.4%	$\leftrightarrow$							
Student Enrollment	Fall credit student headcount by college of Location (Fall 2017-Fall 2018 change)	AC baseline Fall 2006 to Fall 2007 change = 1.6%	-0.5%	$\leftrightarrow$							
Student Enrollment	Fall credit student Headcount by owner college. Fall 2018 credit student headcount	VLCC average = 48,491 VLCC & State Best = Dallas 80,627 National: Maricopa, Fall 2016 = 120,686	60,818	1							

	Dri	iver 2. Retention		
KPI	Measure	Benchmark	Performance	Change from Previous
Student Engagement	Support for learners (Spring 2017)	State average = 52.3 National average = 50.0	53.5	1
Student Engagement	Active & collaborative learning (Spring 2017)	State average = 51.6 National average = 50.0	50.8	$\leftrightarrow$
Student Engagement	Student effort (Spring 2017)	State average = 51.8 National average = 50.0	52.6	1
Student Engagement	Academic challenge (Spring 2017)	State average = 50.3 National average = 50.0	50.2	1
Student Engagement	Student-faculty interaction (Spring 2017)	State average = 48.3 National average = 50.0	49.7	1
Student Progress	Course Completion Rate Fall 2018, based on grade distribution	AC baseline Fall 2006 = 80.2%	92.1%	$\leftrightarrow$
Student Progress	Persistence Rate FT FTIC Fall 2017-to-Fall 2018 (Cohort = 3,734)	VLCC average = 62.7%  VLCC & State best = San Jacinto 71.8%  State average = 58.5%	66.6%	1
Student Progress	Persistence Rate PT FTIC Fall 2017-to-Fall 2018 (Cohort = 4,393)	AC baseline Fall 2006 to Fall 2007 = 46.3%	52.8%	<b></b>
Student Progress	Productive grade rate Fall 2018, based on success rate by grade distribution	AC baseline Fall 2006 = 67.3%	79.5%	1

	Drive	er 3. Completion		
KPI	Measure	Benchmark	Performance	Change from Previous
Graduation	Number of degrees and certificates awarded (FY 2018)	VLCC & state best = Dallas 13,153 VLCC average = 7,373 National best: Maricopa, FY 2016 = 27,908	10,692	1
Graduation	3-year Graduation Rate FT 3-year graduation rate by FTIC (2015 Cohort= 3,279)	VLCC average = 22.3%  VLCC best = San Jacinto North 37.2%  State average = 22.3%  State best = Texarkana 44.9%	29.7	1
Graduation	3-year Graduation Rate PT 3-year graduation rate by FTIC (2015 Cohort= 4,752)	AC developmental education = 5.4%	12.0%	1
Graduation	4-year Graduation Rate FT 4-year graduation rate by FTIC (2014 Cohort = 3,482)	VLCC average = 25.2%  VLCC best = San Jacinto North 41.4%  State average = 24.8%  State best: = Lee College 41.5%  AC	30.6	1
Graduation	4-year Graduation Rate PT 4-year graduation rate by FTIC (2014 Cohort = 4,421)	developmental education = 9.1%	17.9%	1
Graduation	6-year Graduation Rate FT 6-year graduation rate by FTIC (2012 Cohort = 3,560)	VLCC average = 19.8%  VLCC best = San Jacinto North 30.2%  State average = 20.2%  State best = Texarkana 39.2%	22.5%	1
Graduation	6-year Graduation Rate PT 6-year graduation rate by FTIC (2012 Cohort = 4,734)		22.6%	Î
Transfer	% of Fall FTIC students who Transferred to a Texas senior institution (THECB FY 2016)	VLCC Average = 22.7%  VLCC best = NLC 34.5%  State best = Blinn College District 45.4%  State average = 23.4%	25.5%	1
Transfer	% of Fall FTIC students who Transferred to a senior institution (NSC FY 2018)		29.6%	1

	Driver 4. Clusters											
KPI	Measure	Benchmark	Performance	Change from Previous								
Workforce Solutions	Percent of academic students employed only after graduation. **	VLCC & State best: SPC = 41.9% State average = 27.2%	33.2%	Î								
Workforce Solutions	Percent of technical students employed only after graduation. **	VLCC best: Lone Star College Tomball = 68.9% State average = 59.2% State best: Wharton County Junior College = 78.3%	58.6%	1								
Workforce Solutions	Percent of academic students employed and/or enrolled. **	VLCC best: Dallas North Lake College = 94.4% State average = 90.0% State best: Claredon College = 96.3% VLCC Average = 90.9%	89.2%	$\leftrightarrow$								
Workforce Solutions	Percent of technical students employed and/or enrolled. **	VLCC best: Tarrant Trinity River = 95.7% State average = 88.8% State best: Cisco College = 98.0% VLCC Average = 88.8%	89.8%	1								

	Other (Operations)										
KPI	Measure	Benchmark	Performance	Change from Previous							
Financial Management	Average class size (Fall 2018)	VLCC Range = 15 - 25 Alamo Colleges target = 23	22.9	1							

#### Note:

VLCC = Very Large Community Colleges (Alamo, Austin, Collin, Dallas, El Paso, Houston, Lone Star, San Jacinto, South Texas, Tarrant)

Source: THECB Accountability System, THECB PREP Online, CBM Reports, AC Data Warehouse, IRES Program Review

- † = CERT 3 is not counted in the accountability system. ACCD includes CERT3 as a certificate and is included within its counts.
- ‡ = Represents an accountability figure with CERT3 not included in the Degrees and Certificates totals.
- \*\* = The methodology for Workforce Solution has been changed by THECB Accountability System for FY 2015. Driver 4 data comes from the latest reported figures in the Texas Public Higher Education Almanac 2018
- ++ = FT FTIC cohort total gathered from the Texas Higher Education Coordinating Board Interactive Accountability System--Graduation Rates (2-year).

<sup>\* =</sup> Preliminary data

## **Benchmarks**

### Trend Data



Driver 1. Recruitment										
КРІ	Measure	Benchmark	College	Fall 2014	Fall 2015	Fall 2016	Fall 2017	Fall 2018	Change from Previous	
Market Penetration	Participation rate in service area	State best = El Paso 5.3% AC baseline = Fall 2006 4.2%	Alamo	3.7%	3.8%	3.5%	3.5%	3.4%	$\leftrightarrow$	
Student	Fall credit student headcount by	AC baseline Fall 2006 to Fall	Alamo	58,129	59,910	59,402	60,692	60,393	$\leftrightarrow$	
Enrollment	College of Location	2007 change = 1.6%	SAC	18,311	18,248	17,043	17,195	16,813	#	
			SPC	10,514	11,198	11,604	12,050	11,590	#	
			PAC	8,376	8,671	9,108	9,368	9,852	1	
			NVC	15,797	16,656	16,793	16,752	16,293	#	
			NLC	5,131	5,137	4,854	5,327	5,845	1	
Student	Fall credit student headcount by	VLCC average = 48,491	Alamo	58,292	60,495	60,017	61,415	60,818	#	
Enrollment	Owner College	VLCC & State Best = Dallas	SAC	21,280	20,638	19,028	19,385	17,573	#	
		80,627	SPC	10,514	11,198	11,604	12,050	11,590	#	
		National: Maricopa, Fall 2016 = 120,686	PAC	8,376	8,671	9,108	9,368	9,852	1	
		120,000	NVC	15,797	16,656	16,793	16,752	16,293	#	
			NLC	2,325	3,332	3,484	3,860	5,510	•	

		D	river 2. Re	etention					
KPI	Measure	Benchmark	College	Spring 2009	Spring 2011	Spring 2013	Spring 2015	Spring 2017	Change from Previous
Student	Support for learners	State average = 52.3	Alamo	52.6	51.5	51.4	50.9	53.5	•
Engagement	(Spring 2017)	National average = 50.0	SAC	52.2	48.9	52.2	50.5	50.8	$\leftrightarrow$
			SPC	54.8	54.8	54.5	53.7	56.0	1
			PAC	54.0	53.2	53.9	51.7	58.2	1
			NVC	53.6	55.2	49.4	49.6	52.8	1
			NLC	48.5	47.2	46.0	48.6	49.7	1
Student	Active & collaborative learning	State average = 51.6	Alamo	53.6	49.8	50.1	51.1	50.8	$\leftrightarrow$
Engagement	(Spring 2017)	National average = 50.0	SAC	49.9	47.4	49.4	48.6	47.5	#
			SPC	51.3	48.3	48.6	51.3	48.1	#
			PAC	55.8	48.9	49.4	48.2	49.4	1
			NVC	61.1	59.4	54.2	57.7	57.7	$\leftrightarrow$
			NLC	49.8	47.6	48.0	49.9	52.2	1
Student	Student effort	State average = 51.8	Alamo	51.0	50.0	48.9	48.8	52.6	1
Engagement	(Spring 2017)	National average = 50.0	SAC	48.1	48.3	49.7	49.0	51.7	1
			SPC	52.5	54.4	50.4	49.5	52.1	1
			PAC	52.6	49.0	49.3	50.6	55.8	1
			NVC	55.4	53.1	48.2	48.6	54.2	1
			NLC	46.6	45.9	46.0	45.0	47.9	1
Student	Academic challenge	State average = 50.3	Alamo	50.9	49.9	48.0	47.9	50.2	1
Engagement	(Spring 2017)	National average = 50.0	SAC	50.5	50.1	48.9	48.4	50.3	1
			SPC	50.3	51.3	49.5	49.0	48.8	$\leftrightarrow$
			PAC	52.3	48.7	46.7	46.5	51.6	1
			NVC	52.2	52.4	48.0	48.9	50.4	1
			NLC	49.2	46.5	45.3	44.8	50.2	1
Student	Student-faculty interaction	State average = 48.3	Alamo	50.6	49.0	49.2	48.6	49.7	1
Engagement	(Spring 2017)	National average = 50.0	SAC	48.0	48.5	50.0	47.1	47.3	$\leftrightarrow$
			SPC	50.5	48.8	48.4	50.8	48.3	#
			PAC	53.2	48.4	50.1	48.3	53.0	1
			NVC	52.5	53.3	49.4	49.6	51.8	1
			NLC	49.0	46.1	47.3	47.5	48.0	1
Student Progress	Course completion rate (based on grade distribution)	AC baseline Fall 2006 = 80.2%	College	Fall 2014	Fall 2015	Fall 2016	Fall 2017	Fall 2018	Change from Previous
			Alamo	90.6%	91.6%	91.9%	92.3%	92.1%	$\leftrightarrow$
			SAC	88.1%					-
			SPC	92.8%					
			PAC NVC	89.7% 91.9%		91.3%			<u>+</u>
			NLC	91.9%		92.4% 91.7%			

		Dr	iver 2. Re	tention					
KPI	Measure	Benchmark	College	Fall 2013 to Fall 2014	Fall 2014 to Fall 2015	Fall 2015 to Fall 2016	Fall 2016 to Fall 2017	Fall 2017 to Fall 2018	Change from Previous
Student Progress	Persistence Rate	VLCC average = 62.7%	Alamo	61.7%	65.8%	67.8%	70.1%	66.6%	#
	FT FTIC Fall-to-Fall (Cohort = 3,734)	VLCC & State best = San Jacinto 71.8%	SAC	54.4%	58.0%	60.7%	61.5%	57.9%	#
	(COHOIT - 3,734)	State average = 58.5%	SPC	49.5%	58.6%	57.2%	64.0%	56.9%	#
		•	PAC	62.1%	62.8%	67.2%	62.1%	62.7%	1
			NVC	63.5%	66.6%	67.7%	71.1%	66.6%	#
			NLC	54.5%	64.4%	52.7%	65.8%	62.9%	#
Student Progress	Persistence Rate PT FTIC Fall-to-Fall (Cohort = 4,393)	AC baseline Fall 2006 to Fall 2007 = 46.3%	College	Fall 2013 to Fall 2014	Fall 2014 to Fall 2015	Fall 2015 to Fall 2016	Fall 2016 to Fall 2017	Fall 2017 to Fall 2018	Change from Previous
			Alamo	51.5%	51.2%	51.3%	53.2%	52.8%	$\leftrightarrow$
			SAC	41.0%	41.6%	42.1%	43.7%	37.2%	-
			SPC	36.8%	39.6%	40.4%	41.3%	40.6%	
			PAC	41.3%	39.4%	43.1%	42.6%	42.8%	$\leftrightarrow$
			NVC	50.4%	49.0%	49.2%	50.5%	51.1%	1
Student Progress	Productive grade rate (based on success rate by grade distribution)	AC baseline Fall 2006 = 67.3%	College	27.5% Fall 2014	44.1% Fall 2015	44.8% Fall 2016	50.2% Fall 2017	55.4% Fall 2018	Change from Previous
			Alamo	77.2%	79.2%	80.2%	80.2%	79.5%	#
			SAC	74.6%	76.6%	78.6%	78.5%	78.4%	<b>+</b>
			SPC	80.7%	83.1%	85.0%	83.6%	83.6%	$\leftrightarrow$
			PAC	75.5%	79.0%	79.4%	78.8%	75.5%	-
			NVC	79.0%	80.2%	80.2%	80.9%	80.8%	=
			NLC	76.7%	77.5%	78.0%	78.9%	78.5%	

		Dri	ver 3. Con	npletion					
KPI	Measure	Benchmark	College	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018	Change from Previous
Graduation	90. Number of degrees and	VLCC & state best = Dallas	Alamo	7,147	9,778	12,009	12,756	10,692	#
	certificates awarded	13,153	SAC	3,036	4,316	5,032	5,778	3,993	#
		VLCC average = 7,373	SPC	1,357	1,730	1,811	2,023	2,005	#
		National best: Maricopa, FY 2016 = 27,908	PAC	930	1,165	1,363	1,549	1,714	1
		2010 - 27,908	NVC	1,786	2,487	3,679	3,265	2,675	#
			NLC	38	80	124	141	305	1
Graduation	94. 3-year Graduation Rate FT 3-year graduation rate by FTIC Cohort	VLCC average = 22.3% VLCC best = San Jacinto North 37.2%	College	Fall 2011 Cohort	Fall 2012 Cohort	Fall 2013 Cohort	Fall 2014 Cohort	Fall 2015 Cohort	Change from Previous
	(2015 Cohort=3,279)	State average = 22.3%	Alamo	14.2%	17.2%	19.9%	24.7%	29.7%	1
		State best = Texarkana 44.9%	SAC	11.4%	14.5%	15.5%	20.6%	29.2%	1
		AC developmental education =	SPC	10.5%	12.3%	16.2%	26.2%	22.7%	#
		5.4%	PAC	15.8%	20.9%	25.5%	27.0%	36.0%	1
			NVC	21.4%	23.2%	25.9%	29.4%	30.9%	1
			NLC	6.6%	8.5%	22.7%	30.8%	23.3%	#
Graduation	95. 3-year Graduation Rate PT 3-year graduation rate by FTIC Cohort		College	Fall 2011 Cohort	Fall 2012 Cohort	Fall 2013 Cohort	Fall 2014 Cohort	Fall 2015 Cohort	Change from Previous
	(2015 Cohort=4,752)		Alamo	7.1%	9.0%	9.3%	11.3%	12.0%	1
			SAC	5.7%	7.1%	8.8%	11.9%	13.3%	1
			SPC	9.6%	11.4%	12.8%	12.0%	15.1%	1
			PAC	7.6%	8.8%	11.0%	13.1%	14.0%	1
			NVC	9.1%	12.8%	11.5%	13.5%	13.1%	$\leftrightarrow$
			NLC	7.5%	11.2%	14.1%	12.1%	16.1%	1

		_Dri	iver 3. Cor	npletion					
Graduation	96. 4-year Graduation Rate FT 4-year graduation rate by FTIC Cohort	VLCC average = 25.2% VLCC best = San Jacinto North 41.4%	College	Fall 2010 Cohort	Fall 2011 Cohort	Fall 2012 Cohort	Fall 2013 Cohort	Fall 2014 Cohort	Change from Previous
	(2014 Cohort = 3,482)	State average = 24.8%	Alamo	14.7%	20.1%	23.9%	25.6%	30.6%	1 evious
		State best: = Lee College 41.5%		14.4%	16.9%	22.1%	23.1%	25.6%	•
			SPC	10.4%	17.8%	16.6%	22.5%	32.5%	-
		AC developmental education =	PAC	18.2%	21.3%	29.2%	29.6%	31.8%	•
		9.1%	NVC	17.0%	27.6%	29.0%	29.8%	34.5%	
			NLC	18.2%	10.6%	15.3%	25.0%	32.7%	<u>-</u>
Graduation	97. 4-year Graduation Rate PT 4-year graduation rate		College	Fall 2010	Fall 2011	Fall 2012	Fall 2013	Fall 2014	Change from
	by FTIC Cohort			Cohort	Cohort	Cohort	Cohort	Cohort	Previous
	(2014 Cohort = 4,421)		Alamo	9.5%	12.5%	15.1%	16.4%	17.9%	1
			SAC	8.5%	11.4%	13.3%	16.3%	18.9%	1
			SPC	9.4%	13.7%	15.4%	20.0%	18.1%	#
			PAC	8.4%	12.6%	16.1%	18.7%	20.7%	•
			NVC	12.8%	15.3%	18.4%	19.1%	19.8%	•
			NLC	11.2%	14.5%	17.4%	24.6%	21.7%	
Graduation	98. 6-year Graduation Rate FT 6-year graduation rate	VLCC average = 19.8% VLCC best = San Jacinto North	College	Fall 2008 Cohort	Fall 2009 Cohort	Fall 2010 Cohort	Fall 2011 Cohort	Fall 2012 Cohort	Change from
	by FTIC Cohort	30.2%		Conort	Conort	Conort	Conort	Conort	Previous
	(2012 Cohort = 3,560)	State average = 20.2% State best = Texarkana 39.2%	Alamo	12.8%	14.8%	17.2%	20.8%	22.5%	1
		State best - Texal Ralla 39.2%	SAC	11.3%	14.1%	17.3%	19.1%	22.4%	<u> </u>
			SPC	12.5%	14.2%	14.2%	20.6%	20.8%	$\leftrightarrow$
			PAC	12.0%	13.6%	21.8%	22.8%	27.4%	1
			NVC	18.9%	19.2%	17.9%	23.5%	23.3%	$\rightarrow$
			NLC	12.5%	12.3%	17.2%	10.5%	17.0%	<u> 1</u>
Graduation	<ol> <li>6-year Graduation Rate</li> <li>PT 6-year graduation rate</li> <li>by FTIC Cohort</li> </ol>		College	Fall 2008 Cohort	Fall 2009 Cohort	Fall 2010 Cohort	Fall 2011 Cohort	Fall 2012 Cohort	Change from
	(2012 Cohort = 4,734)								Previous
	(2012 CONOTE = 4,754)		Alamo	13.1%	14.7%	14.9%	18.7%	22.6%	1
			SAC	9.3%	12.1%	14.4%	17.6%	20.9%	<u> </u>
			SPC	16.7%	18.3%	13.0%	17.8%	21.7%	<u></u>
			PAC	11.1%	12.6%	13.0%	19.4%	21.8%	<u> </u>
			NVC	16.2%	17.6%	19.3%	22.4%	26.8%	1
Transfer	100. % of Fall FTIC students who Transferred	VLCC Average = 22.7% VLCC best = NLC 34.5%	NLC College	10.3% FY 2014	13.7% FY 2015	18.5% FY 2016	23.9% FY 2017	25.1% FY 2018	Change from
	to a Texas senior	State best = Blinn College District 45.4%							Previous
	institution in six years (THECB)	State average = 23.4%	Alamo	21.0%	19.7%	19.1%	21.6%	25.5%	<u> </u>
	, 53.5 (265)	1.310 0.0.0 <sub>0</sub> 0 - 20.770	SAC	19.7%	18.4%	18.7%	20.9%	25.8%	<u> </u>
			SPC	12.2%	11.3%	8.4%	10.4%	11.6%	<u> </u>
			PAC	19.3%	17.6%	16.4%	20.2%	19.9%	<del></del>
			NVC	30.8%	29.3%	27.2%	30.4%	33.2%	<u> </u>
<b>-</b> (	o/ (F.II		NLC	27.8%	26.1%	27.6%	36.7%	34.5%	*
Transfer	100. % of Fall FTIC students who Transferred to a senior institution in		College	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018	from Previous
	six years (NSC)		Alamo	25.7%	24.1%	25.0%	26.1%	29.6%	1
			SAC	23.7%	22.8%	23.9%	25.5%	30.3%	1
			SPC	18.5%	17.1%	14.5%	14.6%	15.8%	1
			PAC	22.7%	20.8%	20.5%	22.0%	23.5%	1
			NVC	36.9%	34.5%	34.3%	35.5%	37.2%	1
			NLC	34.7%	27.9%	34.2%	40.2%	43.4%	1

	Driver 4. Clusters										
KPI	Measure	Benchmark	College	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017	Change from Previous		
Workforce	Percent of academic students	VLCC & State best: SPC = 41.9%	Alamo	38.0%	39.8%	28.4%	29.7%	33.2%	1		
Success emplo	employed only after graduation.	State average = 27.2%	SAC	37.4%	40.0%	26.8%	31.4%	35.4%	1		
	**		SPC	44.5%	48.0%	35.1%	33.2%	41.9%	1		
			PAC	36.8%	38.0%	30.1%	26.1%	29.9%	1		
			NVC	38.1%	38.6%	28.4%	28.8%	30.1%	1		
			NLC	36.0%	33.3%	20.3%	27.4%	19.3%	#		
Workforce	Percent of technical students	VLCC best: Lone Star College	Alamo	76.4%	73.1%	65.7%	64.0%	58.6%	#		
Success	employed only after graduation.	Tomball = 68.9%	SAC	76.6%	72.7%	71.4%	67.6%	61.3%	#		
	**	State average = 59.2%	SPC	76.3%	76.5%	60.2%	58.7%	57.5%	#		
		State best: Wharton County	PAC	74.1%	67.7%	48.5%	51.9%	49.6%	#		
		Junior College = 78.3%	NVC	67.1%	64.2%	46.1%	61.4%	49.7%	#		
			NLC	NA	NA	NA	NA	NA	NA		

Driver 4. Clusters										
KPI	Measure	Benchmark	College	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017	Change from Previous	
Workforce	Percent of academic students	VLCC best: Dallas North Lake	Alamo	85.9%	88.4%	89.4%	89.3%	89.2%	$\rightarrow$	
Success employe	employed and/or enrolled**	College = 94.4%	SAC	86.8%	88.3%	88.8%	89.4%	87.5%	1	
		State average = 90.0% State best: Claredon College = 96.3% VLCC Average = 90.9%	SPC	80.8%	87.5%	91.8%	92.6%	92.7%	$\Leftrightarrow$	
			PAC	86.4%	87.1%	91.2%	89.0%	92.3%	•	
			NVC	87.9%	89.4%	88.7%	88.8%	89.5%	1	
			NLC	76.0%	86.1%	94.6%	88.9%	90.4%	1	
Workforce	Percent of technical students	VLCC best: Tarrant Trinity River	Alamo	87.5%	87.8%	89.8%	89.3%	89.8%	1	
Success	employed and/or enrolled**	= 95.7%	SAC	88.5%	88.0%	89.1%	87.3%	89.9%	1	
		State average = 88.8%	SPC	85.5%	87.9%	90.9%	92.1%	89.2%	-	
		State best: Cisco College =	PAC	96.5%	94.9%	98.5%	91.5%	90.2%	1	
		98.0%	NVC	82.4%	81.8%	85.6%	94.7%	93.2%	1	
		VLCC Average = 88.8%	NLC	NA	NA	NA	NA	NA	NA	

Other (Operations)									
KPI	Measure	Benchmark	College	Fall 2014	Fall 2015	Fall 2016	Fall 2017	Fall 2018	Change from Previous
Financial Management	Average class size  (excluding courses related to Flex terms, Internet Orientation, ESOL, private Music lessons, labs, WETC (PAC and NVC), Co-Ops, Internships, Practicum, Gateway and courses where semester credit hours = 0)	VLCC Range = 15 - 25 Alamo Colleges target = 23	Alamo	23.4	23.1	23.2	23.6	22.9	#
			SAC	22.8	22.4	22.8	23.1	22.7	$\leftrightarrow$
			SPC	24.0	22.9	21.9	23.4	22.0	1
			PAC	24.0	23.3	24.1	23.6	22.2	#
			NVC	23.0	23.4	23.2	23.0	22.7	$\leftrightarrow$
			NLC	25.0	24.4	25.5	26.9	27.0	$\leftrightarrow$

#### Note:

VLCC = Very Large Community Colleges (Alamo, Austin, Collin, Dallas, El Paso, Houston, Lone Star, San Jacinto, South Texas, Tarrant)

Source: THECB Accountability System, THECB PREP Online, CBM Reports, AC Data Warehouse, IRES Program Review

<sup>\* =</sup> Preliminary data

<sup>\*\* =</sup> The methodology for Workforce Solution has been changed by THECB Accountability System for FY 2015 Forward. Driver 4 data comes from the latest reported figures in the Texas Public Higher Education Almanac 2018

<sup>†† =</sup> FT FTIC cohort total gathered from the Texas Higher Education Coordinating Board Interactive Accountability System--Graduation Rates (2-year).