

FROM VISION TO IMPACT

Operationalizing AlamoADVISE for Student-Centered Success



ALAMO COLLEGES DISTRICT



Malcolm Baldrige
National Quality Award

AWARD RECIPIENT
2024 2018



Presenters

Dr. Amy Bosley

President of Northwest Vista College

Ms. Debi Gaitan

Vice Chancellor for Student Success (Interim), Alamo Colleges District

Panelists

Ms. Gloria Ray

Board of Trustees, Assistant Secretary

Dr. Luke Dowden

Chief Online Learning Officer

RECOGNITIONS



BALDRIGE

QUALITY & PERFORMANCE
EXCELLENCE



ACHIEVING THE DREAM

STUDENT SUCCESS &
INSTITUTIONAL EQUITY



ASPEN PRIZE

COMMUNITY COLLEGE
EXCELLENCE



GREAT PLACE TO WORK

EMPLOYEE EXPERIENCE

LEARNER PROFILE

79,000+ Student Enrollment Fall 2024

- 66% Hispanic
- 9% African-American
- 19% White
- 3% Asian
- 3% Other
- 61% Female
- 39% Male
- 25.5% Adult Learners 25+

32% Full-Time | 68% Part-Time

- 70% Rely on Financial Aid & Scholarships
- 29.2% Economically Disadvantaged
- 17% Academically Disadvantaged
- 17% Student Parents
- 7% Military Affiliated



NORTHEAST LAKEVIEW COLLEGE

NORTHWEST VISTA COLLEGE

PALO ALTO COLLEGE

ST. PHILIP'S COLLEGE

SAN ANTONIO COLLEGE

OUR MOONSHOT

“Partnering to end poverty through education and training”





An Associates Degree leads to an average annual income increase of \$9,400.

AlamoADVISE is partnering to help end poverty by reducing the time, hours, and costs of earning a degree while increasing the number of graduates in the greater San Antonio region.

AN INCREASING COMPLEXITY OF COLLEGE CREDENTIAL ATTAINMENT



"Navigating college can feel like a **maze with no map**. Between balancing classes, work, and personal life, **it's a challenge** to stay on track and find the right resources when I need them. Sometimes, it feels like **I'm on my own** trying to figure everything out."

Alamo College Student 2013

OPPORTUNITIES FOR IMPROVEMENT

- There was excessive:
 - Time to Degree
 - Hours to Degree
 - Dollars to Degree
 - Student-to-Advisor Ratio

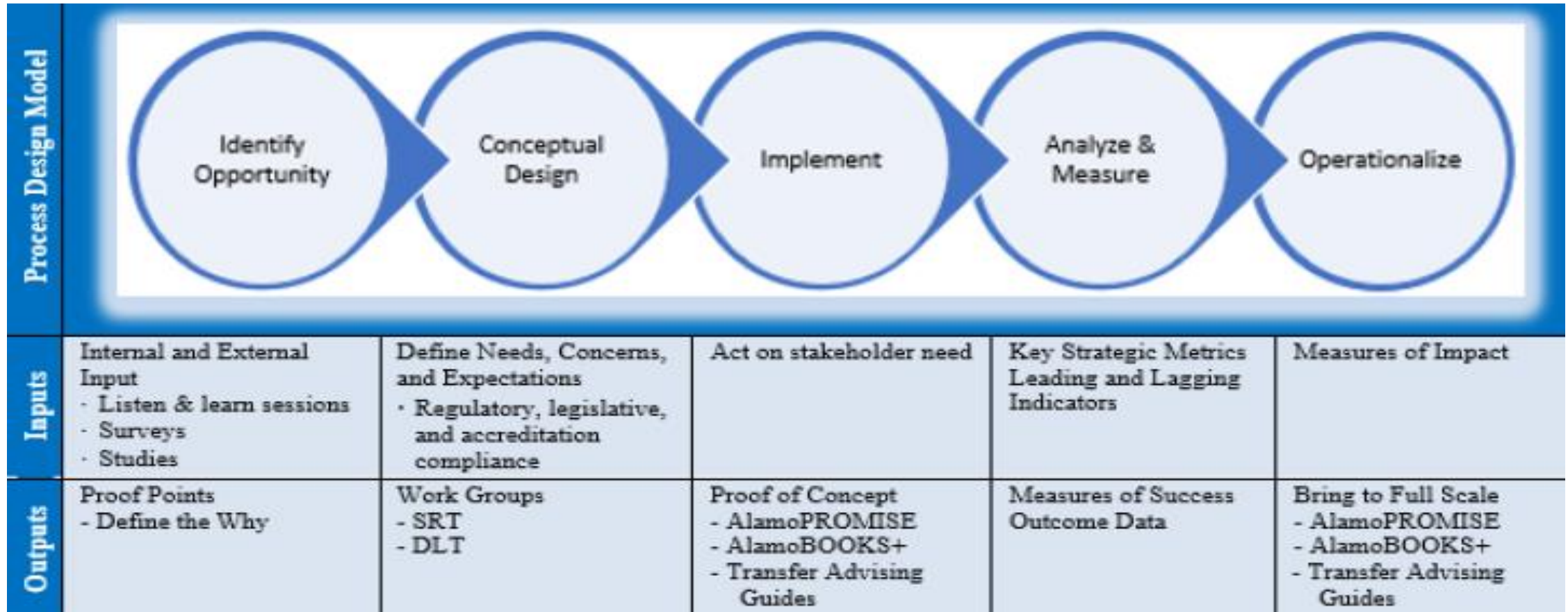




LISTENING AND LEARNING SYSTEM (LLS)

Students require a robust advising model to enhance their engagement and success.

PROCESS DESIGN MODEL (PDM)



QUALITY JOURNEY



2012-
2014

Process Design Model (PDM)

- Identified the Opportunity
- Internal & External Expertise
- Conceptual Design

2014

Launch AlamoADVISE

- Assigned Caseload
- 350:1
- Certification



2017-
2019

Process Design Model (PDM) AlamoINSTITUTES & Transfer Advising Guides (TAGs)

- Structured Course-by-Course Pathways
- Guided and Seamless Transfer

QUALITY JOURNEY



2020-
2021

Agility and Resilience

- Withstood the pandemic
- Advisors thrived
- Alamo remained strong

Ongoing

Enhancements (ongoing)

- 300:1 General
- 150:1 Corequisite Students
- 240:1 Certified Peer Advisors



2024

Plan, DO, Check, Act (PDCA)

- Advisor Accessibility
- Hours & Modality
- Advisor Competency Dev
- Listening & Learning Systems

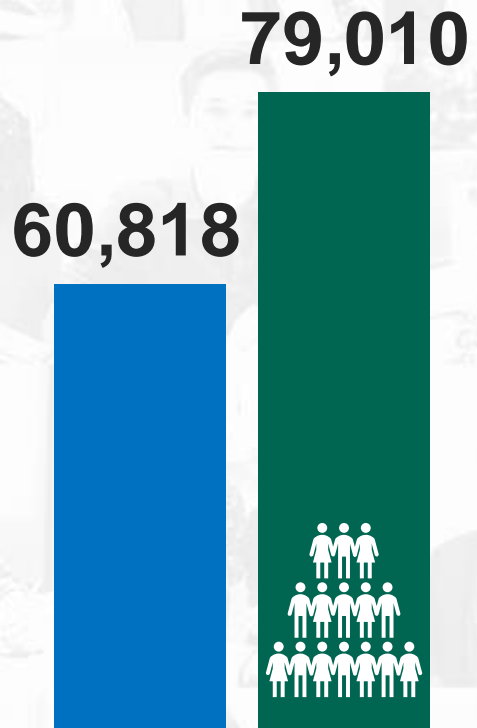


AlamoADVISE Impact

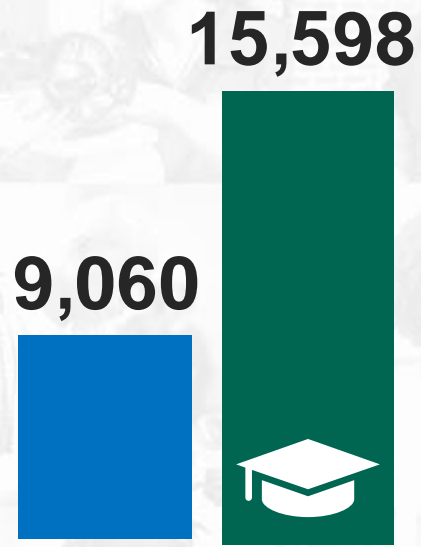
Impact on Enrollment

2018

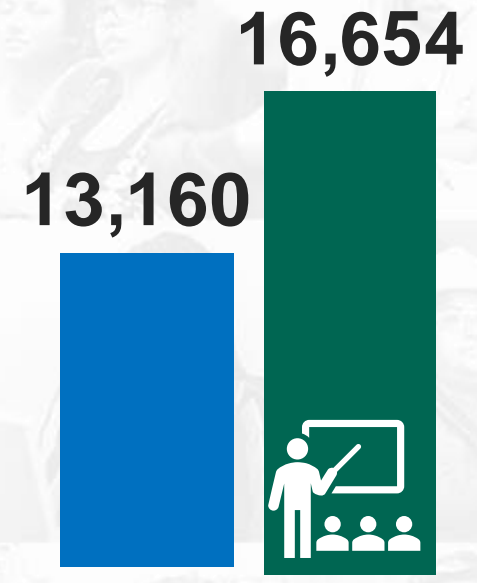
2024



 30%



 72%



 27%

Impact on Credential Completion

2018

2024



3-Year Grad Rate



85



Hours to Degree



63

4/2
Yr/Mo



3/6
Yr/Mo

Time to Degree





The Advising Life of an Alamo Colleges Student

Academic & Career Advising Shared Vision - Building Momentum to Completion

Vision

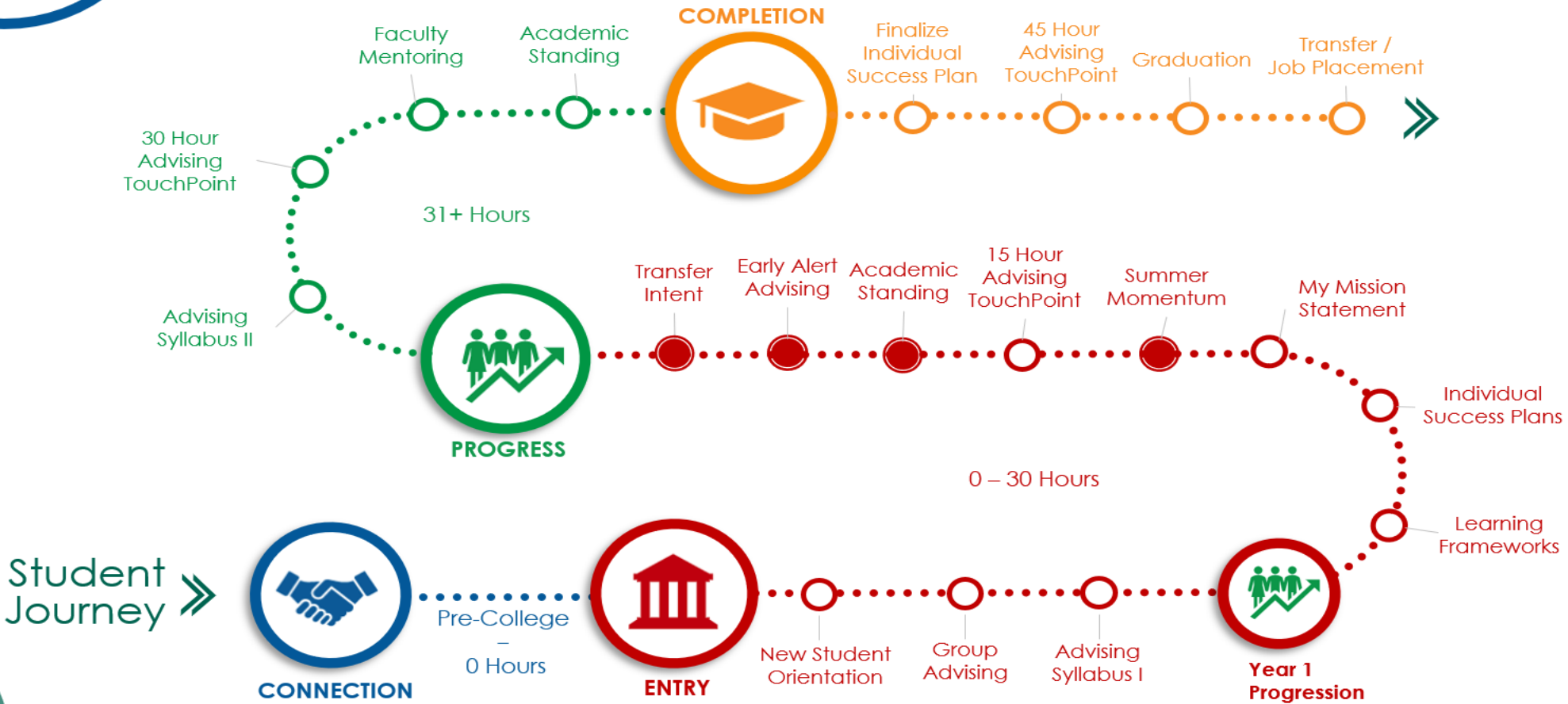
Alamo Colleges will provide every student with an exemplary, effective and personalized pathway to success through academic and career advising.

Mission

At the Alamo Colleges, academic and career advising build a culture of integrated practices and shared responsibilities. Through collaborative teaching and learning, the advising process empowers our diverse student populations to explore and navigate their academic and career pathways.

Definition

Academic and Career advising is a series of ongoing and intentional conversations among students, faculty, and staff that establish a pathway to the realization of educational, career, and life goals.



- ## ADVISING
- Goal Setting
 - Direction
 - Motivation
 - Coaching
 - Support
 - Success

- Advising Interactions
- Recurring communicate

Financial Aid

Tutoring

Veterans Affairs

Student Advocacy

Disabilities Support Services

THANK YOU



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