Welcome MBNQA Examiners
Leadership Team

Dr. Adena Williams Loston, President, St. Philip’s College
Dr. Robert Vela, President, San Antonio College
Dr. Robert Garza, President, Palo Alto College
Dr. Ric Baser, President, Northwest Vista College
Dr. Veronica Garcia, President, Northeast Lakeview College
Dr. Thomas Cleary, Vice Chancellor for Planning, Performance and Information Systems
Dr. George Railey, Vice Chancellor for Academic Success
Dr. Adelina Silva, Vice Chancellor for Student Success
Dr. Diane Snyder, Vice Chancellor for Finance and Administration and Interim Vice Chancellor of Economic and Workforce Development
Linda Boyer-Owens, Associate Vice Chancellor of Human Resources and Organizational Development
Luke Dowden, Chief Online Learning Officer and Associate Vice Chancellor
Kristi Wyatt, Associate Vice Chancellor of Communications and Engagement
Category Leads

Category 1 - Leadership
Dr. Cindy Mendiola-Perez, Associate Vice Chancellor, Student and Program Development

Category 2 - Strategy
Dr. Carlos Ayala, Senior Strategist

Category 3 - Customers
Debi Gaitan, Vice President for Student Success, Northwest Vista College

Category 4 - Measurement, Analysis, And Knowledge Management
Robert Aguinaga, Technology Manager for Information Technology Services

Category 5 - Workforce
Linda Boyer-Owens, Associate Vice Chancellor of Human Resources and Organizational Development

Category 6 - Operations
Cathy Obien, Manager of Fiscal Services

Team Lead Coordinator
Dr. Mecca Salahuddin, Director of Strategic Initiatives and Performance Excellence
STUDENTS FIRST.
STUDENT SUCCESS.
## THEN and NOW

Taking a big step forward in student success

<table>
<thead>
<tr>
<th></th>
<th>2005 - 2006</th>
<th>2017 - 2018</th>
<th>% Increase</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enrollment by College of Attendance: Fall Term</td>
<td>50,166</td>
<td>60,692</td>
<td>21%</td>
</tr>
<tr>
<td>Degrees and Certificates Conferred*</td>
<td>3,707</td>
<td>12,756</td>
<td>244%</td>
</tr>
<tr>
<td>Fall to Fall Retention Rate</td>
<td>60%</td>
<td>70%</td>
<td>17%</td>
</tr>
<tr>
<td>3-Year Graduation Rate</td>
<td>6%</td>
<td>25%</td>
<td>326%</td>
</tr>
<tr>
<td>4-Year Graduation Rate</td>
<td>9%</td>
<td>26%</td>
<td>198%</td>
</tr>
<tr>
<td>Productive Grade Rate</td>
<td>67%</td>
<td>80%</td>
<td>20%</td>
</tr>
<tr>
<td>Course Completion Rate</td>
<td>80%</td>
<td>92%</td>
<td>16%</td>
</tr>
<tr>
<td>Total Expense Operating Budget</td>
<td>$208,717,222</td>
<td>$354,086,098</td>
<td>70%</td>
</tr>
<tr>
<td>Percent of Budget allocated to Personnel</td>
<td>71%</td>
<td>67%</td>
<td>-7%</td>
</tr>
<tr>
<td>Bond Rating: S&amp;P / Moody’s</td>
<td>AA / Aa2</td>
<td>AAA / AAA</td>
<td>✓</td>
</tr>
<tr>
<td>Foundation Total Assets</td>
<td>$5,202,174</td>
<td>$26,628,222</td>
<td>412%</td>
</tr>
</tbody>
</table>

Notes (*): Degrees conferred of 12,756 represents FY17 total as FY18 is still to be determined (summer term)
Vision
Alamo Colleges will be the best in the nation in Student Success and Performance Excellence

Mission
Empowering our diverse communities for success.

Values
- Students First
- Can-Do Spirit
- Respect for All
- Data-Informed
- Community-Engaged
- Collaboration
The Alamo Colleges Family

- 100,000 students annually
- 8 county service areas
- 5 colleges
- 7 satellite centers
- District Support Operations
ALAMO COLLEGES DISTRICT

ALAMO COLLEGES DISTRICT
St. Philip’s College

ALAMO COLLEGES DISTRICT
San Antonio College

ALAMO COLLEGES DISTRICT
Palo Alto College

ALAMO COLLEGES DISTRICT
Northwest Vista College

ALAMO COLLEGES DISTRICT
Northeast Lakeview College

*5 Accredited Institutions

11,000 students attend more than one college each term.
In-and Out-of-State Peer Groups

• Texas
  • Very Large Community Colleges (9)
    • Texas Higher Education Coordinating Board-defined

• National
  • Selected from “Top 150” Aspen institutions (Top 10%)
    • Central New Mexico Community College (NM)
    • Coastline Community College (CA)
    • El Paso Community College (TX)
    • Pima Community College (AZ)
    • Wayne County Community College (MI)
Who We Serve
Our Customers and Partners

- Students
- Community
- School Districts and Universities
- Employers
Student Profile

- Open-Access Institution
- Economically Disadvantaged: 53%
- 70%+ Receive Financial Aid
- Underprepared Students: 19%
- Completion Goal: 13,500

- Hispanic: 62%
- African-American: 8%
- White: 24%
- Asian: 3%
- Other: 3%

- Female: 57%
- Male: 43%

- Full-Time: 19%
- Part-Time: 81%
Economic Diversity Profile

Source: Friedman, Saez, Turner, and Yagan (2017), "Mobility Report Cards: The Role of Colleges in Intergenerational Mobility." Table 3. Note: these are figures for the 1991 birth cohort.
Economic Mobility Booster

![Bar Chart]

<table>
<thead>
<tr>
<th>Institution</th>
<th>Share of all students who move up at least two quintiles</th>
<th>Share of all students who both come from the middle class and move up at least two quintiles</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alamo Community College District</td>
<td>27%</td>
<td>12%</td>
</tr>
<tr>
<td>University Of Texas at San Antonio</td>
<td>27%</td>
<td>17%</td>
</tr>
<tr>
<td>University Of Texas at Austin</td>
<td>14%</td>
<td>11%</td>
</tr>
</tbody>
</table>

Source: Author’s calculations using data from the Equality of Opportunity Project, Chetty, Friedman, Saez, Turner, and Yagan (2017), “Mobility Report Cards: The Role of Colleges in Intergenerational Mobility.” Table 3. Note: these are figures for the 1980 birth cohort.
Our Strategic Goals
Student Success Defined (Policy F.6.1)

Performance Measures

- Graduates
- Course Completion Rates
- Productive Grade Rates
- Retention Rates
- Persistence Rates
- Transfer Rates
- Employment Rates
- Licensure Pass Rates
- Graduation Rates
- Success Rates in Developmental Education
Key Innovations
Key Innovations

• The Alamo Way
• Strategy Map
• Leadership Development
• Degree Completion Agenda: 4DX and WIG
• AlamoADVISE
• AlamoINSTITUTES
• Regional Strategies
• High School Programs
Key Innovations: Four Disciplines of Execution (4DX)

Combines multiple strategies to work towards one goal.

- Began with 190 Teams aligned with the our Wildly Important Goal (WIG)
- Now 400+ 4DX Teams Across the Organization
Key Innovations: AlamoADVISE

An intentional case management model designed to support students from enrollment to completion.

- Student/Advisor Ratio: 1:350
- Students Assigned an Advisor: 100%
- Advisors Certified Within the First Year: 100%
- Student Satisfaction with Advising: 95%
Key Innovations: Regional Strategies
Key Innovations: High School Programs

- 12,500 students
- 16 Early College High Schools (Several Nationally Recognized)
- 3 CAST Academies
- Alamo Academies
- $25 million investment
Financial Profile
Our Challenge: Funding for the Alamo Colleges District

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>State Funding</th>
<th>Local Taxes</th>
<th>Tuition &amp; Fees</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY09</td>
<td>33%</td>
<td>33%</td>
<td>31%</td>
<td>3%</td>
</tr>
<tr>
<td>FY17</td>
<td>24%</td>
<td>44%</td>
<td>27%</td>
<td>3%</td>
</tr>
</tbody>
</table>
Affordable Tuition

Texas Tuition
3rd lowest in nation

Alamo Colleges District
8th lowest in Texas

Alamo Colleges District
$200-$1,700
Less per credit hour than other institutions in San Antonio
Economic Impact

- **One** out of every 36 jobs in the Alamo Colleges Service Area is supported by the activities of the Alamo Colleges and their students.
- The average associate degree graduate from the Alamo Colleges will see an increase in earnings of **$9,300** each year compared to someone with a high school diploma working in Texas.

For Every $1 Spent by Students

- **Students**: $7.20 Gain in lifetime earnings
- **Taxpayers**: $3.70 Gain in added tax revenue and public sector savings
- **Society**: $22.50 Gained in added State revenue and social savings
Community Investment

Voters Approved $450 Bond Issue by 2 to 1 Margin in 2017
Positions Alamo Colleges District to accommodate the higher education needs of the 1 million new residents expected by 2035.

AAA Bond Rating – Alamo Colleges District is one of three community colleges in the state to earn a AAA/Aaa rating and one of only eleven across the nation.
Commitment to Improvement
Degrees and Certificates Awarded (WIG)

Source: Texas Higher Education Coordinating Board

<table>
<thead>
<tr>
<th>Year</th>
<th>Degrees Awarded</th>
</tr>
</thead>
<tbody>
<tr>
<td>2008</td>
<td>4,443</td>
</tr>
<tr>
<td>2009</td>
<td>4,660</td>
</tr>
<tr>
<td>2010</td>
<td>6,016</td>
</tr>
<tr>
<td>2011</td>
<td>5,509</td>
</tr>
<tr>
<td>2012</td>
<td>6,271</td>
</tr>
<tr>
<td>2013</td>
<td>6,371</td>
</tr>
<tr>
<td>2014</td>
<td>7,147</td>
</tr>
<tr>
<td>2015</td>
<td>9,778</td>
</tr>
<tr>
<td>2016</td>
<td>12,009</td>
</tr>
<tr>
<td>2017</td>
<td>12,756</td>
</tr>
<tr>
<td>2018</td>
<td>13,800 (Target)</td>
</tr>
</tbody>
</table>
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Palo Alto College

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2007 2012 2015 2016 2018

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* Best Recognition in Leadership and Customer Categories
THANK YOU