

AMENDMENT TO  
ADMINISTRATIVE SERVICES AGREEMENT NO. 45466  
between  
**THE PRUDENTIAL INSURANCE COMPANY OF AMERICA**  
(herein called Prudential)  
and  
**ALAMO COMMUNITY COLLEGE DISTRICT**  
(herein called the Purchaser)

Prudential and the Purchaser hereby agree that the Administrative Services Agreement No. 45466, which became effective September 1, 2015 is modified, effective March 1, 2016, to provide that:

- The E. **Appeals of Claim Denials** provision of such Administrative Services Agreement appearing under I. **CLAIM SERVICES** of **EXHIBIT B, Disability Services**, is replaced by the following:  
  
E. **Appeals of Claim Denials:** Prudential informs anyone whose claim has been denied the reason for such denial and sets forth the steps the person must take to receive a full and fair review of the decision denying the claim. Prudential handles the first level of appeal. The Purchaser hears any subsequent levels of appeal and makes the final claim determination.

It is agreed that this Amendment shall form part of the Administrative Services Agreement, but not unless both an authorized representative of the Purchaser and an authorized officer of Prudential have executed this Amendment in duplicate.

Date: \_\_\_\_\_, 20\_\_\_\_

- **ALAMO COMMUNITY COLLEGE DISTRICT** -  
\_\_\_\_\_  
(Purchaser)


Witness: \_\_\_\_\_

By: \_\_\_\_\_  
(Signature and Title)

Roseland, NJ

THE PRUDENTIAL INSURANCE COMPANY  
OF AMERICA

February 22, 2017

By:   
\_\_\_\_\_  
Vice President, Contracts