**Mission Statement**
Northeast Lakeview College empowers its students for success by offering educational programs and cultural enrichment opportunities. The College provides quality teaching, measurable learning, and public service that contributes to the earning of associate degrees and certificates to improve its community's future.

**Vision**
To be a transformative force in a culturally rich community, empowered by education, to meet the dynamic demands of the future.

**Belief Statements**
1. We are inspired by changing lives through learning
2. We develop our students by empowering them to be successful in their educational journey
3. An NLC education is the greatest pathway to social equality and economic mobility for our community

**Overview**
The Northeast Lakeview College Strategic Plan is a product of shared governance in conjunction with administrative units and the Strategic Planning Council. Since the development of NLC’s inaugural Strategic Plan in 2012, the College has followed a continuous improvement process to update its strategic priorities and plans every few years. In Fall 2018, Northeast Lakeview College embarked on a robust and inclusive process as it developed and transitioned to its new Strategic Plan. Members of the Strategic Planning Committee (comprised of cross-college representation) met to map out the process to update the Strategic Plan for the next term cycle, that included engagement by internal and external stakeholders. Feedback from all constituent groups was reviewed and combined into a document that supports the continuous improvement process to advance the institutional mission and NLC’s overarching goal of student success.

The material presented in this document reflects the input received from both internal and external groups throughout Fall 2018 and Spring 2019. The 2019-2020 plan has been extended through 2025 as the current goals, objectives, and strategies continue to support NLC’s mission

**Core Values**
- **CAN-DO SPIRIT**
- **COLLABORATION**
- **COMMUNITY-ENGAGED**
- **DATA-INFORMED**
- **RESPECT FOR ALL**
- **STUDENTS FIRST**
Goal I: Quality Teaching, Learning, and Student Success

Objective I: Enhance Learning
Create innovative processes, resources, and methods of assessment to enhance student learning.

Strategies:
1. Utilize high impact practices in teaching and learning.
2. Expand student opportunities for cross-curricular/programmatic learning.
3. Facilitate an environment of robust faculty and staff collaboration.
4. Expand and increase awareness of academic support services.
5. Identify and utilize relevant technology to meet college population needs.

Objective II: Enhance Student Support and Engagement
Develop infrastructure and opportunities for innovative methods, processes, and resources to enhance student success.

Strategies:
1. Strengthen all aspects of career and transfer pathways awareness through the Alamo Institutes.
2. Build upon current practices designed to increase completion and minimize excess credit hours.
3. Expand opportunities for student engagement and innovative resources for student success.
4. Fully integrate cross-college processes for holistic advising.
5. Expand and increase awareness of student support services.

Objective III: Enhance Quality Teaching
Maintain and continue to develop quality professional development experiences for faculty.

Strategies:
1. Implement opportunities for professional development (discipline specific and pedagogy specific).
2. Develop opportunities for faculty to share teaching techniques, strategies, and classroom experiences.
3. Enhance the availability of interactive learning technologies in the classroom.
4. Develop faculty peer mentorship.
Goal II: Respect, Value and Empower People

Objective I: Respectful Inclusive Culture
Promote an inclusive and diverse culture in which people's needs, ideas and involvement are critical parts of the institutional operations.

Strategies:
1. Practice shared organizational leadership by including all stakeholders at the table.
2. Prioritize purposeful, multilateral communication, and respectful listening for increased employee engagement.
3. Strive for optimal staffing levels and infrastructure to support program and curriculum growth.
4. Empower diverse, cross-campus, inclusive work teams through organizational support.

Objective II: Employee Development and Recognition
Create opportunities to support, share, recognize, and celebrate the accomplishments of NLC employees.

Strategies:
1. Promote and encourage varied and viable options for personal, professional, and leadership development.
2. Recognize, award, and celebrate the accomplishments of NLC employees.
3. Explore and enact innovative reward systems for employee achievements and appreciation.

Goal III: Enrich Internal and External Community Engagement and Communication

Objective I: Communication and Engagement
Enhance relationships with internal and external stakeholders and develop an awareness of College resources and services.

Strategies:
1. Increase awareness of college and community services to enhance engagement.
2. Invest in systems to facilitate transparency and dissemination of information and resources to both internal and external stakeholders.

Objective II: Skills Development
Engage with our community to provide a skilled workforce.

Strategies:
1. Develop programs that enrich our community.
2. Equip our students with essential skills for employment.
3. Expand internships and experiential learning opportunities.
4. Engage with our community partners to provide educational enrichment opportunities on campus.
5. Create an idea-sharing environment that promotes networking.

Objective III: Civic Responsibility and Cultural Awareness
Encourage a culture of civic responsibility and cultural awareness.

Strategies:
1. Promote programming about different cultures.
2. Provide opportunities for civic engagement within the community.
3. Incentivize NLC employees and students to serve our community.