What is eLumen ePortfolio Support?

eLumen ePortfolio support is a useful resource designed to guide students who need assistance with their professional, academic or personal portfolios. Get an early start on your ePortfolio assignments, reach out and receive the support you need.

ePortfolio support is a one-on-one first come, first served resource. We assist with:

- Account registration
- Account recovery
- ePortfolio creation

Location: Moody Learning Center Mega Lab Room 502
Support hours: In person walk-ins
Listed on ePortfolio Support page
https://alamo.elumenapp.com/elumen/portfolio/kbZVVeSV9nIxGRk

Click here for more information on navigating eLumen ePortfolio support

For eLumen self-account password recovery (fastest solution): within 10 minutes
https://www.youtube.com/watch?v=g7eqO0Z1Xug

The next most efficient way to reset your password:
Visit the Mega Lab on the Moody Learning Building 5th floor for in-person assistance.

For eLumen assisted account password recovery: allow 5-7 business days for response
Fill out eLumen Assisted account password reset form