Title IX
A federal law that prohibits discrimination of sex (gender), sexual orientation & gender identity of employees and students of educational institutions receiving federal financial assistance.

Non-Academic Misconduct
Student disciplinary process that protects the learning environment by addressing possible violations of the Student Code of Conduct and hold students accountable through educational enrichment and professional development.

Non-Academic Grievance
Students or guests feel they have been treated unfairly by a college official through forms of discrimination, abuse, and/or harassment or have any concerns regarding customer service.

Petitions
Students can submit petition for refund, dropped courses, enrollment status, etc.
- Physical or Mental health illness or injury
- Death of family member
- Unforeseen hardship that impacts academics progress

Strategies of Behavioral Intervention (SOBI)
The SOBI Team promotes students well-being through an active process of assessment and intervention.
- Hostile or aggressive behavior
- Depression
- Isolation/withdrawal
- Decline in self-care/hygiene
- Classroom management issues

Contact Info
210-486-0926
SAC-CARES@ALAMO.EDU