

ACES Login Information

First-time users only:
Your default password will be the first two letters of your last name, **IN CAPS**, followed by your birthdate in **MMDDYY** format

[Get my ACES User Name](#)

[Get My Banner ID Number](#)

[Getting started with ACES](#)

Former Students and Employees Log-in To ACES Instructions

1. If you remember your User ID and password, log-in to ACES in the spaces indicated in the Secure Access Box.
2. If you forgot your password, click the *Forgot Password?* Link at the bottom of the Secure Access Log-in Box and answer the Security Question.
3. If you still cannot log-in to ACES, call the Help Desk at 210-485-0555.
4. Once you have signed in to ACES, click the link for Web Services located on the bottom left-hand side of the Home Tab page.

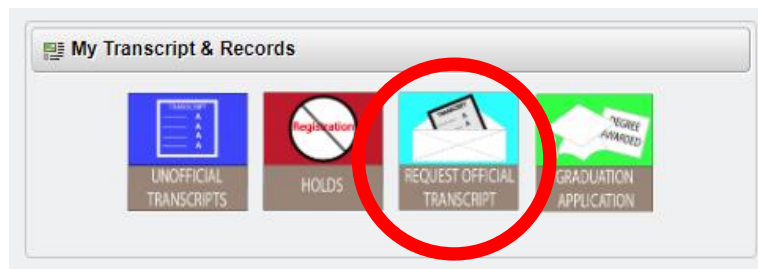
Official Transcript Requests

Transcript requests are being processed daily, however, due to required validation of converted data, it may take more than 10 business days to process your request. Please contact your Enrollment Services/Admissions and Records Office if your request is not processed in 10 business days so that they may follow up on your request. Please **do not submit** another request, as this may further delay your transcript.

Go to Website: <http://www.alamo.edu/main.aspx?id=1173#transcripts>

Current Student – ACES

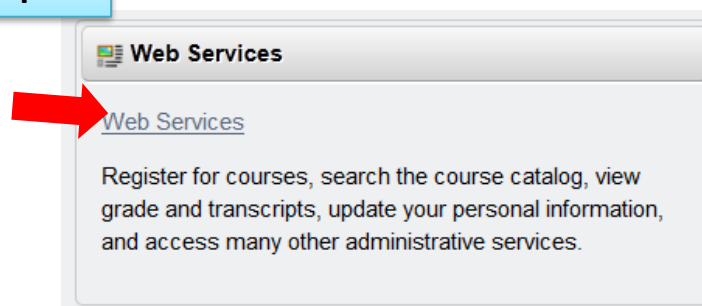
1. Log on to ACES
2. Select the **“My Page”** Tab
3. Select **“Request Official Transcript”** under **“My Transcript & Records”**



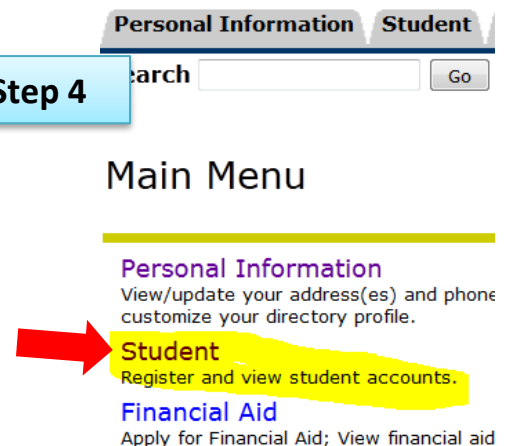
How to View Transcript Request Status - ACES

- Step 1. Log in to ACES
- Step 2. Select the **“Student TAB”**
 3. Click **“Web Services”** (on the left side of page, under tabs)
 4. Select **“Student”**
 5. Select **“Student Records”**
 6. Select **“View Status of Official Transcript Request”**

Step 3



Step 4



Step 5

Personal Information **Student** Financial Aid Faculty Services
Search Go

Student

Registration

Check your registration status, class schedule and add or drop classes

Student Records

View your holds, Enrollment Verifications, Request Transcript, Apply to Graduate

Student Account

View your account summaries and statement/payment history

AlamoSCHEDULER New!!!

Create the perfect class schedule.

My Mission Statement

Click here to create and view your Mission Statement

Step 6

Personal Information **Student** Financial Aid
Search Go

Student Records

View Holds

Midterm Grades

Final Grades

Grade Detail

View Unofficial Academic Transcript

Request Official Transcript

View Status of Official Transcript Request

At this time, please call 21A-lamo (210-212-5266), or toll free

Non - Current Student

- Go to website: https://secure.touchnet.com/C20015_ustores/web/product_detail.jsp?PRODUCTID=904
- Fill out to request (\$10.00 Fee per transcript)

The screenshot shows the Alamo Colleges District website. The header includes the logo and navigation links: Home, Register, Log In, My Cart (0), and a search bar. The main content area is titled 'Alamo Colleges Transcript Fee (Non-Current Students)'. Below the title, there is a breadcrumb trail: Home | Alamo Colleges District Transcript Request | Alamo Colleges Transcript Fee (Non-Current Students). The main heading is 'Transcript Fee (Non-Current Students)'. The text explains that this method is for students who are not currently enrolled, were not enrolled in the last twelve months, or cannot access the 'Student' tab via their ACES login. A note states that students who do meet one of the criteria are required to request their transcript through their Alamo Colleges account at <https://aces.alamo.edu/cp/home/displaylogin>. At the bottom, it says 'BY PROCEEDING WITH YOUR REQUEST, YOU ACKNOWLEDGE THE FOLLOWING:'.